Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records. I PC Alan Isherwood (Insert name of applicant) apply for the review of a premises licence under section 51 transfer the reviews the prevenies sectificate and constituted of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable) Part 1 – Premises or club premises details Postal address of premises or, if none, ordnance survey map reference or description The Britannia Hotel 35 Portland Street Post code (if known) M1 3LA Post town Manchester Name of premises licence holder or club holding club premises certificate (if known) Britannia Hotels Ltd Number of premises licence or club premises certificate (if known 049576 Part 2 - Applicant details Iam Please tick yes 1) an interested party (please complete (A) or (B) below) a) a person living in the vicinity of the premises b) a body representing persons living in the vicinity of the premises c) a person involved in business in the vicinity of the premises d) a body representing persons involved in business in the vicinity of the premises

2) a responsible authority (please complete (C) below)

 \boxtimes

3) a member of the below)	the club	to which this	application	on relates	s (please complete (A)
(A) DETAILS OF	INDIVII	DUAL APPLI	CANT (fi	ll in as ap	oplicable)
Please tick Mr		Miss	Ms		Other title (for example, Rev)
Surname			F	irst nam	es
l am 18 years o	ld or ove	er .	2		Please tick yes
Current postal address if different from premises address					
Post town				Post 0	Code
Daytime contact	t teleph	one number			
E-mail address (optional)					
(B) DETAILS O	F OTHE	R APPLICAN	IT		
Name and addre	ess				
Telephone numb	er (if an	y)			
E-mail address (optional))			

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address PC 17659 Alan Isherwood Ist Floor Police Office Manchester Town Hall
Lloyd Street Manchester M2 5DB
Telephone number (if any)
E-mail address (optional)
This application to review relates to the following licensing objective(s)
Please tick one or more boxes
1) the prevention of crime and disorder Subject Subjec
2) public safety 3) the prevention of public nuisance 4) the protection of children from harm
4) the protection of children from harm
Please state the ground(s) for review (please read guidance note 1) The premises are the location of numerous incidents of crime, disorder and anti-
Please state the ground(s) for review (please read guidance note 1) The premises are the location of numerous incidents of crime, disorder and antisocial behaviour and GMP believe that as such they are undermining the 4 Licensing Objectives.
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Please provide as much information as possible to support the application (please read guidance note 2)

The Britannia Hotel is situated at 35 Portland Street in the City Centre of Manchester and the premises licence was issued on 12th August 2005.

The Premises Licence Holder is Britannia Hotels Ltd and the Designated Premises Supervisor is Mr Mahendran Mayan Al S Maniam.

Since the government lifted the first lockdown restriction on 4th July 2020 the premises has seen a significant increase in crime, disorder and anti-social behaviour related issues and as such, PC Braithwaite the GMP licensing officer who covers the Piccadilly area, contacted the management of the premises and arranged a meeting with them to discuss these problems.

On 13th July 2020 PC Joanne Shaw contacted the premises to discuss an issue that the premises were having and to raise concerns about the number of incidents that were occurring at the premises. She recommended that the premises employed security for the coming weekend. She went on to say that she was readily available to do some prevention training with the staff at the premises to focus on dealing with aggressive customers and to go through the booking in procedures to reduce vulnerability. PC Isherwood contacted PC Shaw on 2nd December 2020 to enquire to to whether the premises took her up on her offer of free training. PC Shaw replied that they had not. A copy of the original email and follow up emails can be found at pages 15-16 of the bundle and is now submitted as exhibit JS/1

On Friday 31st July 2020 the meeting which PC Braithwaite had arranged took place at the Britannia Hotel and in attendance were PC Braithwaite, the DPS Mr Maniam, David Fleming (the DPS from Bar Rogue and Wave) and the Britannia Hotels area manager Matt Wass.

The meeting was centred around the recent issues at the Britannia Hotel which have occurred since 10th July 2020 and which have resulted in police being called to numerous violent incidents and disturbances. During the meeting PC Braithwaite gave a brief description of 21 incidents, the outcome of each incident, and the time and date they occurred. All the incidents were between 10th July and 30th July, and PC Braithwaite explained how concerned he was with number of calls to police and the violent nature of many of the incidents. The parties discussed why these incidents were occurring and what could be done to reduce the occurrence of them.

The main concerns and improvements discussed in the meeting were:

Increase in door staff – At the time of the meeting the premises had door staff employed from 9pm to 7am every Friday and Saturday night. The incidents and calls to police which had been occurring since 10th July had been at different times of the day and different days of the week and there was clearly a need to increase the door staff numbers. The DPS Mr Maniam confirmed that moving forward there will be a door supervisor employed from 11am through to 7am, 7 days a week, with two door supervisors from 9pm to 5am on Friday and Saturday nights, and at any other peak / high risk times, to be risk assessed by the operators.

Walks in – due to the lower demand since Covid restrictions were introduced, the operators said there had been an increase in the number of customers staying at the hotel who turn up without a booking and pay cash, with prices as low as £31 per night. PC Braithwaite strongly encouraged the operators to closely monitor and if necessary refuse these potential customers, if they gave any cause for potential concern. PC Braithwaite assured the operators that they were within their rights to refuse them.

Challenging people entering the hotel – All parties agreed that as the hotel is so big, people can enter the hotel, and within seconds be out of sight of staff, and able to cause issues such as ASB, theft from rooms, multiple occupancy of rooms etc. PC Braithwaite advised that one of his colleagues had entered the hotel and stayed in reception for several minutes with no staff in sight. He stressed that it is essential that everyone who enters the hotel is spoken to and if necessary challenged by staff. He further pointed out that with the increase in door staff that the operators had committed to moving forward, it should be much more difficult for people to enter unchallenged. Furthermore PC Braithwaite asked the operators to make sure reception staff are aware of the need to be visible to people entering the hotel.

PC Braithwaite went on to explain the enforcement powers available to the Police under The Anti-Social Behaviour and Policing Act 2014 and The Licensing Act 2003 – but also explained that this is not GMP's preferred solution and that we would much rather work with the operators to prevent further issues occurring moving forward.

PC Braithwaite followed up this meeting with an email to the attendees and this can be found at pages 11-12 of the bundle and is now submitted as Exhibit SB/1.

In early November 2020 Greater Manchester was placed into Tier 3 of the Coronavirus restrictions and as such all hospitality venues had to close, with a few legitimate exceptions. Hotels fell under these restrictions and were not allowed to have guests stay overnight at their premises unless they hit certain criteria, such as key workers needing accomodation or people attending medical appointments. Therefore after 3rd November 2020 there is only one recorded incident at the premises but between 10th July 2020 and 3rd November 2020 there were well over 50 incidents recorded at the premises that cause GMP concern, with a further incident on 3rd December 2020, and these are summarised in the document found at pages 17-21 of the bundle. There is also a breakdown of the days and times that the incidents are occurring. This document is now submitted as Exhibit SB/3.

The logs of these incidents and a photograph of injuries sustained by a member of security during one of the incidents can be found between pages 23-136 of the bundle and are now submitted as Exhibits AEI/1 - AEI/57

On 17th November 2020 PC Braithwaite emailed Paul Balderson from Britannia to inform him that despite the meeting which had taken place there was still an unacceptably high number of incidents at the premises and set out a list of conditions that he wanted the premises operators to have attached to their premises licence by way of a minor variation. He went on to say that if we hadn't received the minor variation by 24th November 2020 then we would have to apply for a Review of the licence. A copy of this email is found at pages 13-14 of the bundle and this is now submitted as exhibit SB/2

PC Braithwaite was contacted by Kuits solicitors on 27th November and as a result of this email he arranged a virtual meeting with the operators via ZOOM and this took place on Wednesday 9th December 2020.

Dialled into the meeting were PC Braithwaite, PC Isherwood, Niall Johnson from Manchester City Council Licensing and Out of Hours Team (MCC LOOH), Paul Balderson from Britannia Hotels and Felicity Tulloch from Kuits solicitors.

During this meeting PC Braithwaite referred to the email communications he had sent to the operators regarding the high number of incidents at Britannia Hotel and GMP's suggestion for them to submit a Minor Variation to their Premises Licence to add extra conditions as a way of reducing and preventing the incidents from occurring, The conditions proposed by GMP were as follows:

- 1 x SIA registered door supervisor will be employed at the hotel from midday until 06:00 hours, 7 days a week.
- From Thursday to Sunday, from 20:00 to 06:00 hours, 2 x SIA registered door supervisors will be employed.
- Door supervisors employed at the venue will wear a high visibility jacket and will be in radio communication with other staff at the hotel.
- A minimum of one door supervisor will wear a body worn video at all times they are on duty. The footage will be retained for 28 days and will be available to the police on request.
- Photograph identification will be obtained for anyone who stays at the hotel.
- All staff who have customer contact will engage in training around CSE (Child Sexual Exploitation) which will be documented and refreshed every 6 months.

The meeting resulted in an understanding that GMP would not take any further action for a week (until 16th December), so Britannia Hotel could consider their position, but that if no contact was made by Britannia Hotel with GMP/MCC, a standard Review would be submitted by GMP/MCC.

On 16th December 2020 an email was received from Kuits solicitors stating that they had discussed the matter and were happy to lodge a minor variation to firm up and enhance the existing door staff condition, but due to a bereavement in Paul's family, he would understandably be unavailable for a few days. The email went on to say that the proposed condition would be sent over to us as soon as possible with a view to lodging the minor variation before the Christmas break.

PC Braithwaite replied to the email on 17th December 2020 stating that under the circumstances there was no issue with taking extra time to lodge the minor variation.

Kuits solicitors replied on the 18th December 2020 stating that, as the premises was under Tier 3 of the restrictions, no licensable activity would be taking place and that they would get the draft application over to us as soon as they could.

On 7th January 2021 Kuits sent an email asking that, as the UK was now in a national lockdown, whether now was the right time to lodge the variation. It went on to state that as the premises may be closed for several months the terms of the condition may age pretty quickly. It asked whether it would be better to finalise the wording of the condition once there was a clearer route out of lockdown in sight. the question was also asked as to whether there had been any further incidents at the premises during the previous 4 week period.

On 11th January 2021 PC Braithwaite replied to Kuits via email and stated that he wasn't aware of any incidents over the last 4 weeks but, with the hotel being effectively closed, that's what we'd expect.

He went on to say that despite not knowing when the lock down is ending, it no doubt will in the relatively near future and that we'd like to be in a position to ensure the hotel's Premises Licence is fit for purpose at that point. He stated that GMP's stance on the need to modify the conditions won't change between now and the end of lockdown, and any new conditions would, of course, not be enforced or enforceable until licensable activity recommenced.

He also stated that GMP still hadn't had sight of the proposed conditions and that our intention was to avoid any more delays and that unless we receive proposed conditions by the end of that week, which are agreeable to us and which have been submitted by way of Minor Variation, we would be submitting a Standard Review.

On the 14th January 2021 Kuits emailed some proposed conditions which were as follows:

On Thursdays, Fridays and Saturdays and when the premises is open for licensable activities beyond midnight on those days, a minimum of 1 SIA-licensed door supervisor shall be on duty at the entrance of the premises between 9pm and 3.30am. At all other times, the need for door supervisors shall be risk assessed by the DPS.

A minimum of 1 SIA-licensed door supervisor shall be on duty at the exit from the premises to ensure the orderly dispersal of customers following the cessation of licensable activities, until the area immediately outside the premises is clear of customers.

When doormen are employed at the premises, at least one shall wear, and use, a bodycam.

All staff engaged in a security capacity outside the entrance to the premises, or supervising or controlling queues, shall wear high-visibility armbands.

All persons entering or re-entering the premises may be subjected to a random search by an SIA-trained member of staff. The search area shall be in an area monitored by the premises' CCTV system. Any customer refusing to be searched shall not be permitted entry to the premises. Notices indicating that random searches are in force at the premises shall be prominently located.

The Nitenet radio link shall be operated between 7pm and 7am daily. The radio shall be kept in good working order, operated by a responsible member of staff and used to report incidents of crime and disorder to the CCTV control room and other radio users.

GMP considered these proposed conditions but our opinion is that they fall short of what we believe is required and PC Braithwaite emailed Kuits on 15th January 2021 to inform them of this.

These conditions proposed by the Premises Licence Holder have since been submitted as a minor variation.

Therefore GMP believe that a Standard Review of their Premises Licence is proportionate and neccesary, as we do not see any other way of addressing our serious concerns regarding the number of incidents occurring at the premises. The Premises Licence Holder has submitted a minor variation for their proposed conditions but in our opinion these do not satsfactorily address the issues and fall short of the more robust conditions which we were asking them to a put on their licence. The breakdown of days and times found on page 21 of the bundle clearly shows that the incidents are happening 7 days a week and at times which are outside of the times of the door staff condition offered by the operator in the recent minor variation. It is clear a more robust door staff condition is required.

Therefore we would ask that committee attach the following conditions to the Premises Licence to make it far less likely that incidents of this nature will continue to take place at the premises:

1 x SIA registered door supervisor will be employed at the hotel from midday until 06:00 hours, 7 days a week.

• From Thursday to Sunday, from 20:00 to 06:00 hours, 2 x SIA registered door supervisors will be employed.

 Door supervisors employed at the venue will wear a high visibility jacket and will be in radio communication with other staff at the hotel. A minimum of one door supervisor will wear a body worn video at all times they are on duty. The footage will be retained for 28 days and will be available to the self-or propagat. 	
 Photograph identification will be obtained for anyone who stays at the hotel. All staff who have customer contact will engage in training around CSE (Child Sexual Exploitation) which will be documented and refreshed every 6 months. 	

	Please tick yes
Have you made an application for review relating to this	•
If yes please state the date of that application	Day Month Year
If you have made representations before relating to what they were and when you made them N/A	this premises please state

	Please tick yes
 I have sent copies of this form and e authorities and the premises licence premises certificate, as appropriate 	nclosures to the responsible
 I understand that if I do not comply was application will be rejected 	vith the above requirements 🛛
IT IS AN OFFENCE, LIABLE ON CONVICTHE STANDARD SCALE, UNDER SECTION TO MAKE A FALSE STATEMENT IN OR I APPLICATION	ON 158 OF THE LICENSING ACT 2003
Part 3 - Signatures (please read guidance	e note 3)
Signature of applicant or applicant's sol (See guidance note 4). If signing on beha capacity. Signature	icitor or other duly authorised agent If of the applicant please state in what
Date 2" FEBRUARY 2021	
Capacity LICENSINS CONSTABLE	
Contact name (where not previously giv correspondence associated with this ap	
Post town	Post Code

Notes for Guidance

Telephone number (if any)

mail address (optional)

1. The ground(s) for review must be based on one of the licensing objectives.

If you would prefer us to correspond with you using an e-mail address your e-

- 2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 3. The application form must be signed.
- 4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 5. This is the address which we shall use to correspond with you about this application.

Premises: Britannia Hotel, Portland Street Sheet No:
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Date of Contact:	31/7/2020
Officer(s) Dealing	11680
FWIN if Relevant:	

Details of Contact:

Email to Michael Mayan (Britannia Hotel DPS / Manager), David Flemming (Bar Rogue / Wave DPS) and Matt Wass (Area Manager) - iOPS logs as per my day book.

Matt, Michael, David

Thanks for meeting with me yesterday re recent issues at the Britannia Hotel which have resulted in police being called to numerous violent incidents and disturbances since 10^{th} July. During the meeting I gave a brief description of 21 incidents, the outcome of each incident, and the time/date they occurred- all were between 10^{th} July and 30^{th} July, and I explained how concerned I was with number of calls to police and the violent nature of many of the incidents. We discussed why these incidents were occurring and how we could reduce the occurrences of them.

The main concerns and improvements we discussed were:

- Increase in door staff currently you have door staff employed from 9pm to 7am every Friday and Saturday night. The incidents / calls to police which have been occurring since 10th July have been at different times of day and different days of the week and there is clearly a need to increase the door staff numbers. Moving forward, Michael confirmed there will be a door supervisor employed from 11am through to 7am, 7 days a week, with two door supervisors from 9pm to 5am on Friday and Saturday nights, and at any other peak / high risk times, to be risk assessed by yourselves.
- 'Walks in' due to the lower demand recently since Covid restrictions, you said there had been an increase in the number of customers staying at the hotel who turn up without a booking and pay cash, with prices as low as £31 per night. With these booking, I'd strongly encourage you to closely monitor and if necessary refuse these potential customers if they give you any cause for potential concern. You're totally within your rights to refuse them.
- Challenging people entering the hotel we agreed that as the hotel is so big, people can enter the hotel and within seconds be out of sight of staff, and able to cause issues such as ASB, theft from rooms, multiple occupancy of rooms etc. I told you that my colleague had entered the hotel and stayed in reception for several minutes with no staff in sight it's essential that everyone who enters the hotel is spoken to and if necessary challenged by staff. With the increase in door staff you'll have moving forward, it should be much more difficult for people to enter unchallenged. Please make sure reception staff etc. are aware of the need to be visible to people entering the hotel.

I also explained the enforcement powers available to the Police under The Anti-Social Behaviour and Policing Act 2014 and The Licensing Act 2003 – but also explained that this is

not our preferred solution, I'd much rather work with you to prevent issues occurring moving forward from now on.								
I have copied my colleagues PC Lee Keen in who I know has taken a keen interest in trying to help you, and also PC Stuart Hammersley from the Licensing Team, who will be able to assist you from a Licensing angle whilst I'm on leave until Thursday 14 th August.								
If you need to speak / email, I'll be on duty until about 10pm on Sunday night.								
Thanks								
Simon								
SignatureSimon Date 1/8/2020								

Simon Braithwaite

From:

Simon Braithwaite

Sent:

17 November 2020 14:15

To:

Cc:

Subject:

Britannia Hotel, Manchester

Paul,

Further to previous emails regarding issues at The Britannia Hotel, Portland Street in Manchester City Centre, we are unfortunately still receiving an unacceptable number of reports relating to violence, disorder, drugs and other issues at the hotel. Following the meeting I had with Michael Mayan and Matthew Wass on 31st July this, there is still a high number of incidents at the hotel and we're now forced to look at the next appropriate course of action.

I've discussed the number and nature of incidents at the hotel with Niall Johnson (Manchester City Council) and we're now at a stage where we consider that the Premises Licence needs amending to reflect the risk posed and to uphold the Licensing Objectives. Ideally that will be done by way of a Minor Variation, submitted by yourselves. Obviously that would have to be your decision to do that. If you do not agree to what's proposed we will be submitting a Standard Review of the Premises Licence. The additional conditions that Niall as ourselves agree need to be added to the Premises Licence are as follows:

- 1 x SIA registered door supervisor will be employed at the hotel from midday until 06:00 hours, 7 days a
 week.
- From Thursday to Sunday, from 20:00 to 06:00 hours, 2 x SIA registered door supervisors will be employed.
- Door supervisors employed at the venue will wear a high visibility jacket and will be in radio communication
 with other staff at the hotel.
- A minimum of one door supervisor will wear a body worn video at all times they are on duty. The footage will be retained for 28 days and will be available to the police on request.
- Photograph identification will be obtained for anyone who stays at the hotel.
- All staff who have customer contact will engage in training around CSE (Child Sexual Exploitation) which will be documented and refreshed every 6 months.

I have attached a breakdown of incidents recorded at the hotel since 10th July 2020 for you to review. There may be further incidents in that time period, I'm currently carrying on work to ensure all incidents are recorded and made available to you, and for our use at a Licensing Hearing.

Please confirm by Friday 20th November if you are willing to submit the Minor Variation. Should you not be, or we haven't had confirmation either way by Tuesday 24th November 2020, a Standard Review of your Premises Licence will be submitted.

If you wish to discuss the matter in person or by phone, don't hesitate to contact me.

Thanks

Simon

PC 11680 Braithwaite
Gay Village, Piccadilly & China Town Licensing Officer
COM Licensing Team
Greater Manchester Police
The Town Hall Extension
Manchester City Centre

Twitter gmpcitycentre Facebook GMP City Centre

Simon Braithwaite

From:

Alan Isherwood

Sent:

02 December 2020 11:08

To:

Simon Braithwaite

Subject:

FW: BRITANNIA HOTEL. MANCHESTER

Interesting

PC 17659 Alan Isherwood Divisional Licensing Officer Greater Manchester Police City of Manchester Division 1st Floor Manchester Town Hall Extension Lloyd Street Manchester M2 5DB

Follow us on Twitter: @gmpolice

NOT PROTECTIVELY MARKED

From: Joanne Shaw

Sent: 02 December 2020 10:00

To: Alan Isherwood

Subject: RE: BRITANNIA HOTEL. MANCHESTER

No allan

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: Alan Isherwood

Date: 02/12/2020 09:40 (GMT+00:00)

To: Joanne Shaw

Subject: RE: BRITANNIA HOTEL. MANCHESTER

Hi Jo,

Did the Britannia ever take you up on the offer of training?

Ta

Α

PC 17659 Alan Isherwood Divisional Licensing Officer Greater Manchester Police City of Manchester Division 1st Floor Manchester Town Hall Extension Lloyd Street Manchester M2 5DB

Follow us on Twitter: @gmpolice

NOT PROTECTIVELY MARKED

From: Joanne Shaw Sent: 13 July 2020 10:10 To: michael.mayan

To: michaelanayan

Subject: BRITANNIA HOTEL. MANCHESTER

Michael,

Following our discussion today about the issue you are having with the male we spoke about, please can you report through BCRP and in the meantime I will contact our ASBAT team about arranging statements etc. for evidential purposes. It would also be beneficial if you can provide a still from the CCTV for the report. If it helps ASBAT I can call tomorrow and take statements to speed things up.

In relation to last weekend, there were a number of calls about disturbances and other police demand calls from the Britannia and also directly outside, From a police perspective, It is highly recommended that there are security guards in place for next weekend and after this time as we are expecting another busy weekend ahead. This will reduce further incidents / disturbances at the hotel and surrounding area and also give reassurance to staff and also customers in the hotel, which will also be a deterrent for anyone wishing to cause issues for you.

As previously discussed, I am readily available to do some prevention training with your staff on dealing with aggressive customers and also ensuring that reporting is consistent through to BCRP. We could also make this an opportunity to ensure thorough checks on booking in procedures to reduce any vulnerability etc.

Kindest regards

Jo

PC A 2547 Joanne Shaw, Business Crime SPOC Town Hall Police Station City of Manchester Division Manchester, M2 5DB,

- Andrew - A	- Internal Control of the Control of			
		- CONTRACTOR OF THE CONTRACTOR		- Common to the
Female left	Aggressive female claiming to stay in the hotel	05:37	Thursday	480/23.7.20
Male arrested for prediction the reace	Male stated his bag has been stolen and has threatened to burn the hotel down.	21:08	Thursday	2757/23.7.20
10 - 10 - 10 - 10 - 10 - 10 - 10 - 10 -	threatening to smash the room up.	1		- 10 days
Argument on the phone only	Male and female arguing in room 577, male	01:59	Sunday	403/19.7.20
Verbal only, no further action	Domestic incident in room 624	02.34	Sunday	500/19.7.20
	swearing can be heard.			
4 days o am	restrained by security, lots of shouting and			
	disturbance can be heard in the, male guest			
Both parties left, no offences disclosed	Guests fighting, male restrained,	23:29	Sunday	3530/19.7.20
- Address - Addr	security re a dispute over a bag			
Disagreement, no further action	Aggressive male/female threatening	02:21	Saturday	446/18.7.20
	leave			
	at informant, giving racist abuse, refusing to			
Females left prior to police arrival.	Abusive and assault by two customers, spat	03:33	Saturday	588/18.7.20
hotel	male detained him on the floor			
Male ejected, police took him away from	Male acting aggressively when checking in,	04:21	Saturday	690/18.7.20
1000	allow other guests into the room			
Males left, no offences disclosed	Guest kicking off after being refused to	05:40	Saturday	795/18.7.20
				a fallent de la companya de la compa
	the landing			,
No offences disclosed	Male refusing to leave and gone to sleep on	19:00	Friday	2806/17.7.20
Police attend and remove male from hotel	Male refusing to leave, swearing at staff	03:49	Tuesday	342/14.7.20
restriction and the second sec	abusing staff, states no security on			
Police attend and those causing issues leave	Disturbance, 4-5 people kicking off, verbally	01:37	Saturday	326/11.7.20
TOTAL	punched and kicked.			
Male arrested for assault.	Disturbance in doorway of hotel. Victim	22:19	Friday	3101/10.7.20
	F		3	.0.00
Outcome	Incident description	Time	Dav	IOPS log

Crime report for Common Assault.	- HAMILIA HISTORY		Saturday	3/03/20.20
	Report of domestic assault	21:35	Catirday) つつ つつ つつ つつ つつ
offences reported.	here who are being abusive and refusing to wear face masks - male threatened to staff to "smash their faces in"		Jacaina	21/0/22/0/20
Couple left the hotel on police arrival. No	Aggressive guests - there is a counte staving	21.06	Caturday	3170/22 8 20
Domestic dispute recorded by police	Female under the influence screaming manically	17:13	Thursday	2318/20.8.20
- Continue de Cont	- PARTITION OF THE STANDARD OF	HVIIIA-L-L		
and the second s	Male previously banned.			
	leave, harassing females, very aggressive.		,	
Male moved on	Male is drunk/high on drugs, refusing to	03:04	Thursday	362&364/20.8.20
	Disturbance ongoing.			
	Male racially abused security officer.			
POA and Common Assault. NFA taken.	security, who has allegedly assaulted him.			
Crimes recorded for Racially Aggravated S4	Male has been asked to leave by the	19:42	Saturday	3303/15.8.20
disclosed on police attendance			****	
Drunk female lawfully ejected, no offences	Female kicking off in reception	05:28	Saturday	955/15.8.20
	aggressive and refusing to leave			
Civil dispute, no offences disclosed	Couple demanding a refund, being	00:32	Wednesday	91/12.8.20
the area	staff.			
Male arrested by police and removed from	Males refusing to leave, being aggressive to	03:29	Monday	275/3.8.20
Average in the state of the sta	reception			
Female went to her room	Female being abusive towards staff in	00:17	Thursday	50/30.7.20
- Constitution of the Cons	may have been taken.		*****	
officer.	abusive to staff. Smells like crack cocaine			
Male arrested for deliberately coughing at	Male refusing to vacate room and verbally	16:30	Wednesday	1784/29.7.20
- Committee of the Comm	arm			
further action taken	female by shoving her twice, injuring her			
Security staff actions deemed reasonable, no	Report that security staff have assaulted	15:19	Tuesday	1234/28.7.20
No offences disclosed	Females causing problems with security	04:29	Sunday	787/26.7.20
Total and	being restrained			
Male arrested for D&D	Disturbance, aggressive male and female	23:03	Saturday	3726/25.7.20

14:36 Male refusing to leave, was due to check
ambulance with arm pain, male refused to leave. Verbally attacking other guests.
shouting at hotel staff and other guests -
people in all night, Duty Manager says he is
room, smoking weed, bringing different
Manager advises guest has 3 people in
07:18 Aggressive male refusing to leave. Duty
anything was stolen
burst in and searched room, unknown if
17:19 Burglary - guest opened door, two males
01:47 XXX male returned to hotel and being
02:25 Aggressive customers threatening staff
04:43 Male screaming and banging on doors,
reader found
executed, large quantity of drugs/cash/card
19.19 3 detained for PWIT drugs - warrant
powder on nose, potential overdose
07.15 Confused female, walking around naked
paraphilia present in room
23:41 Domestic assault in hotel room, drug
aggressively.
04:45 Room 303 has 4 people in, security asked

602/31.10.20 Saturday	222&233/22.10.20 Thursday	3226/19.10.20 Monday		3201&3196/17.10.10 Saturday	515&602/17.10.20 Saturday	2111/11.10.20 Sunday	3254/3.10.20 Saturday	526/3.10.20 Saturday		2813/2.10.20 Friday	2835/30.9.20 Wednesday	2162/20.9.20 Sunday	
07:02	02:05	23:41	01:30	21:45	04:15	16:48	23:22	05:05		20:35	21:15	16:33	
Distressed female and noise complaint from other guest	Male kicking off, security have him detained on floor, male has punched security staff member to the face causing cuts/bruises	Domestic between two male occupants, seen fighting outside hotel room, both have injuries	Two males detained, being aggressive and violent towards security	has a hand injury Aggressive male guest detained by security.	Domestic assault room 234. Female guest	Drunk abusive male in reception shouting at staff	Male detained for assault on door staff	Intoxicated males threatened to kill security staff, possible homeless people coming and out of hotel		Fighting	Male kicking the door to Room 225	Burglary of 6 rooms, potentially using a stolen master key	
No offences disclosed	Report of crime for S47 assault	Male has been on 3 dates with male who was being racist in the room, when challenged he has punched female in the face and bitten male's fingers. Report of crime x 3 for assault.	Male arrested for assault.	female arrested for GBH Male arrested for Breach of the Peace	Female assaulted male with glass bottle,	Male left prior to police arrival	3 females ejected from hotel	Males moved on	floor, resisting and punching door staff. Released, Punched door staff in face. Restrained until police arrive. Arrested. Door staff didn't support police action.	Female fell asleep in bar, door staff attempt to remove her, became obstructive dropping to the ground, throwing her things on the	Male arrested for Breach of the Peace	Crime for burglary.	

1191/3.11.20 2094/3.12.20 477/3.11.20 Thursday Tuesday Tuesday 12:52 17:46 the hotel in possession of a knife. Report of female causing a disturbance in Aggressive customers, swearing and being the last few days. Appears to be high, Aggressive guest, been acting like this over female staff members abusive to staff, saying he would "smash" causing a disturbance with other guests. Arrested on Minshull Street in possession of a Police remove drunken male from the hotel. Report of crime submitted for public order offence.

Breakdown of Days and Times of Incidents

SUNDAY		SATURDAY		FRIDAY	THURSDAY	WEDNESDAY	TUESDAY	MONDAY	
0130 0159 0234 0429 1633 1648 1/19 2129	2322	0137 0147 0158 0221 0333 0415 0421 0505 0528 0540 0702 0715 1515 2155 2155 2155	252 2520 2540 2745 1010 2106 2135 2145	1900 2035 2219 2341	0017 0205 0304 0537 1713 1746 2108	0032 1436 1630 2115	0225 0349 1252 1519	0254 0329 0443 0445 0718 0835 2341	

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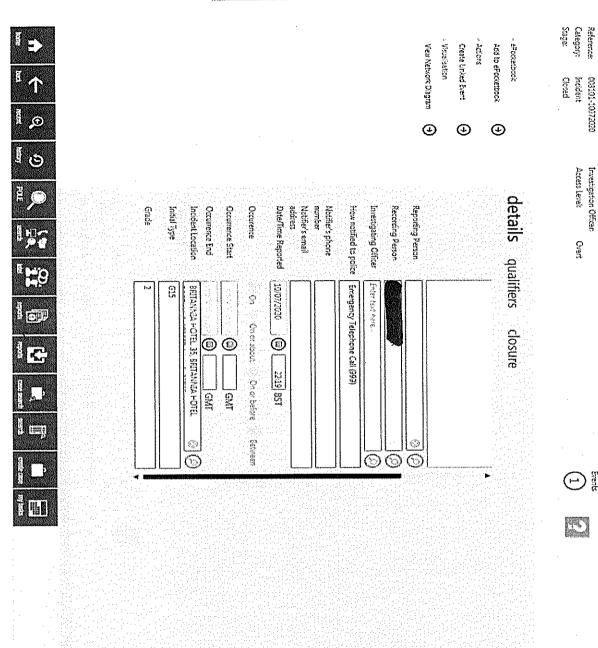
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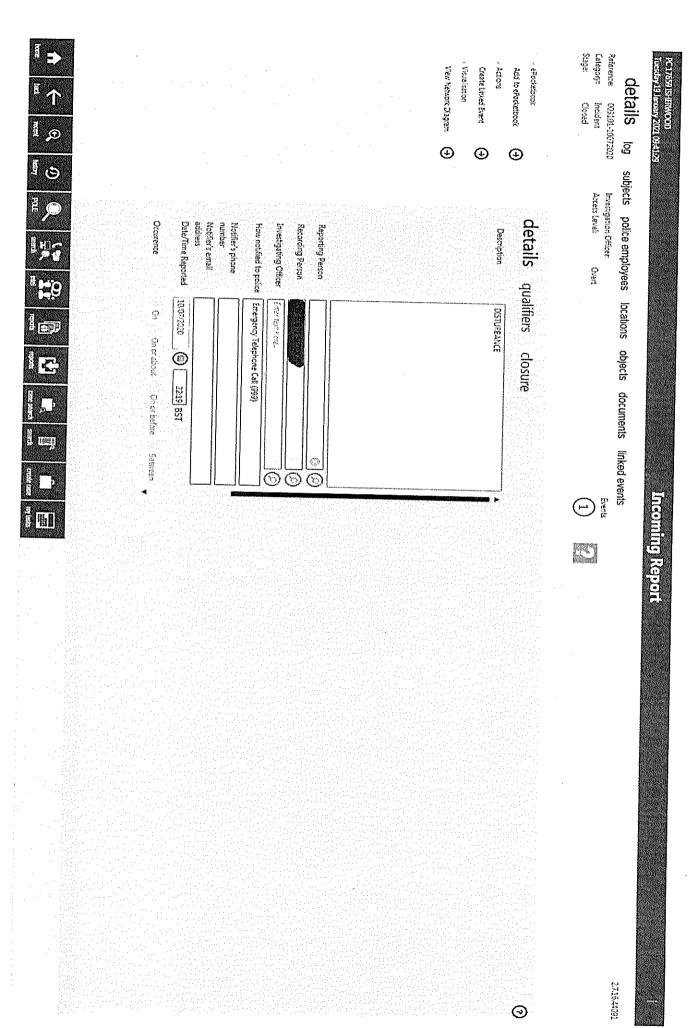
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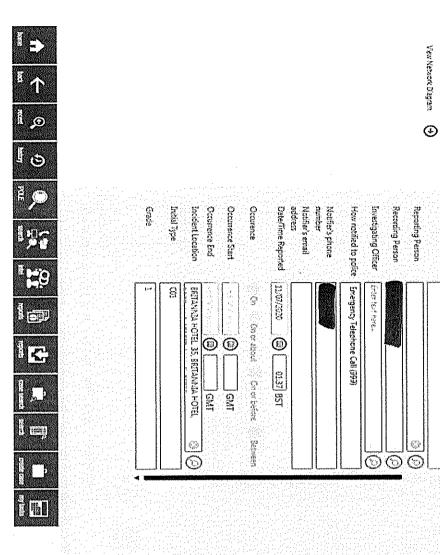
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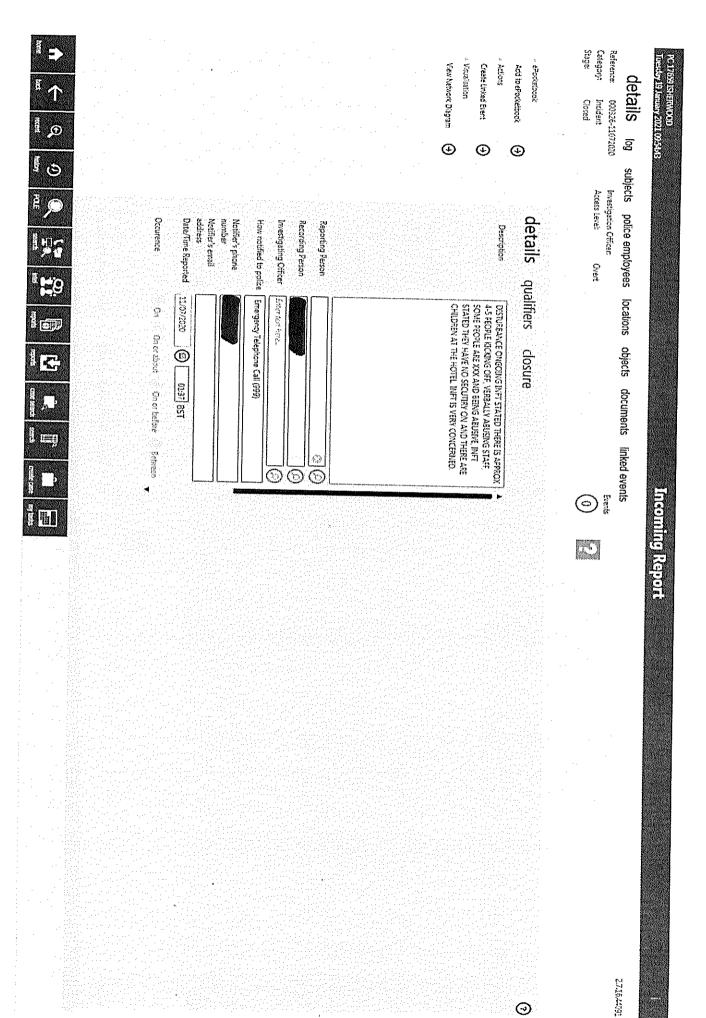
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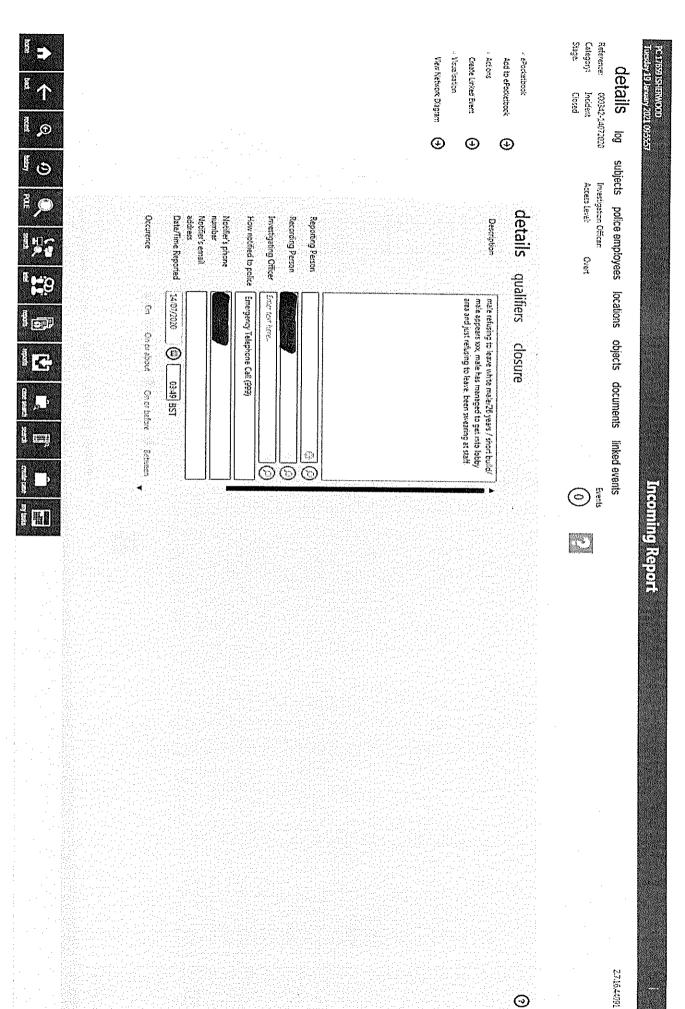


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FOR THIS MALE AT ALL. 17/07/2020 | Emergency Telephone Call (299) Engricht terc. On Chronations Chronibetore Settlezon **(B)** 159 6661

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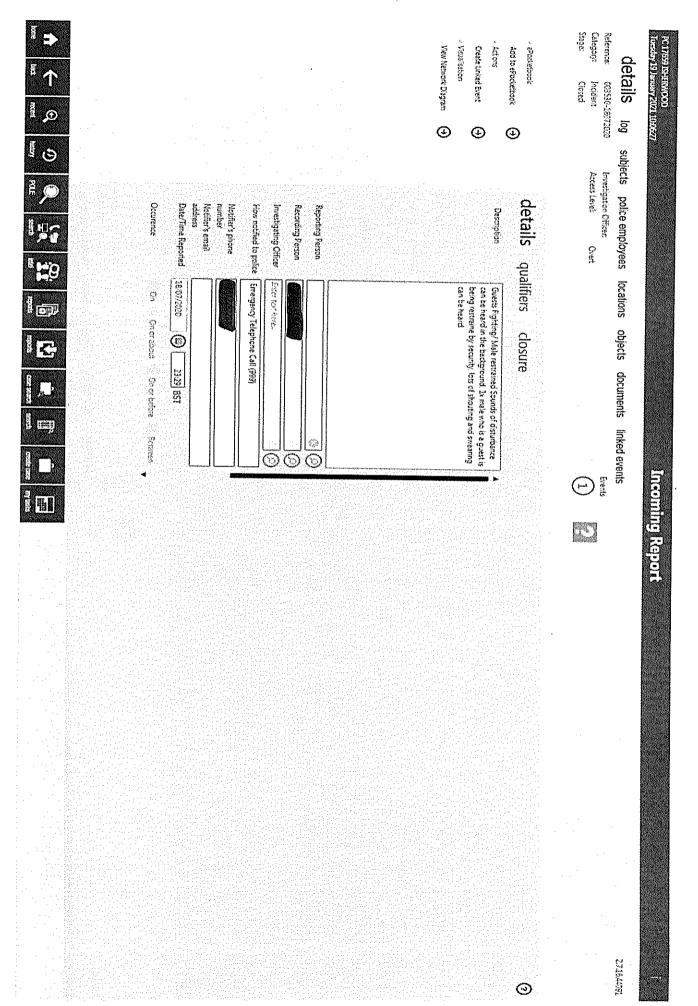
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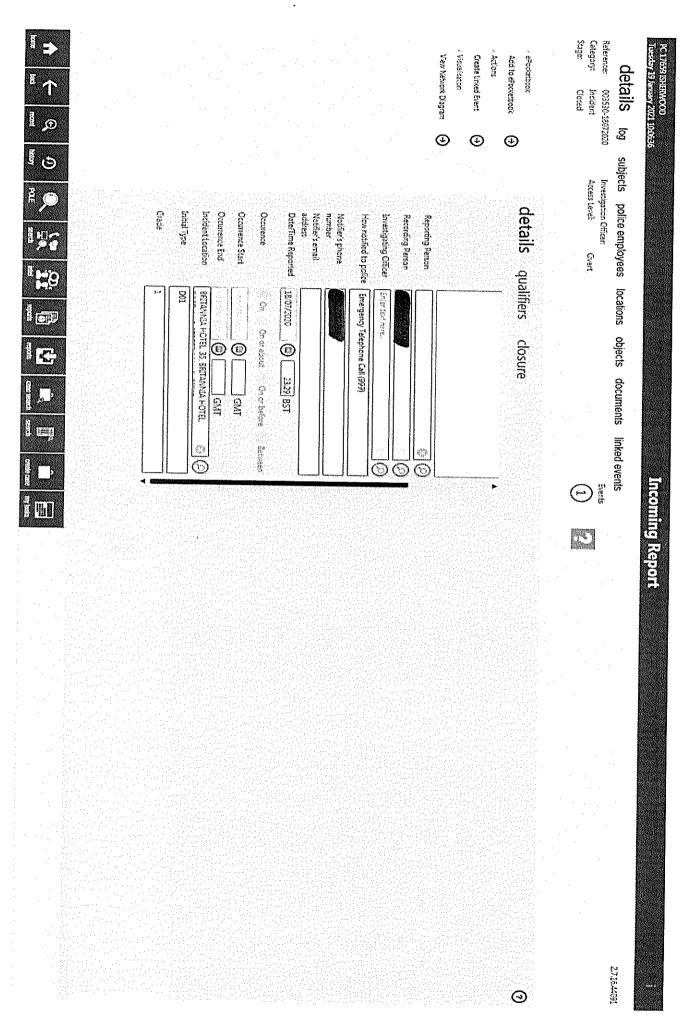
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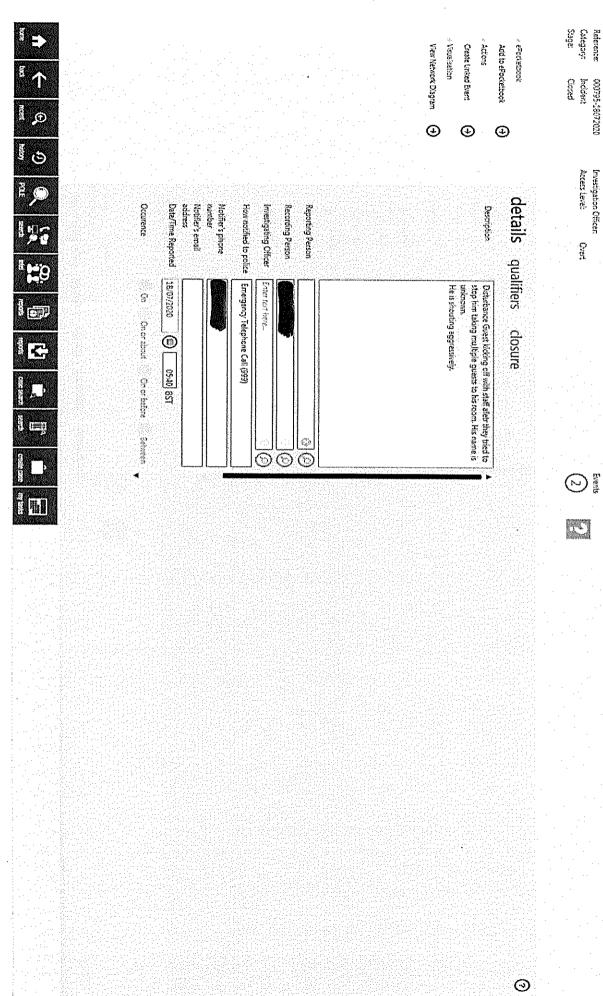
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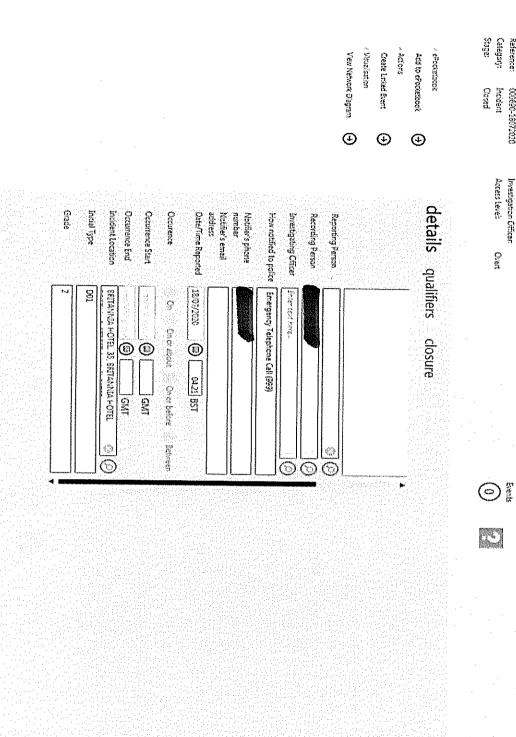
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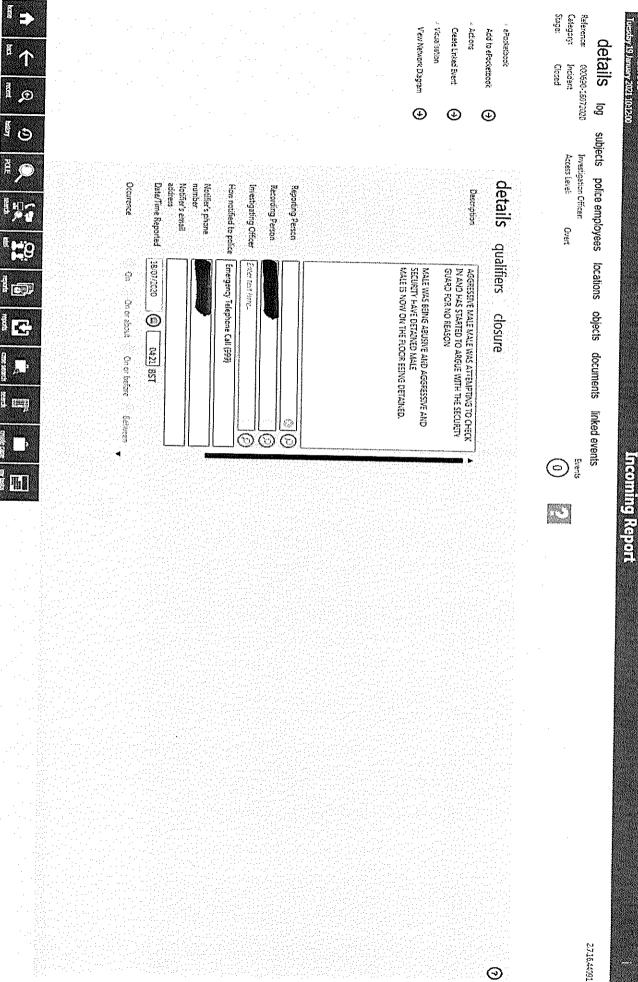
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abuse and assault from customers 2 females have spat at caller and staff are throwing glasses, they are calling caller a "unite brich you look disgusting", they are refusing to

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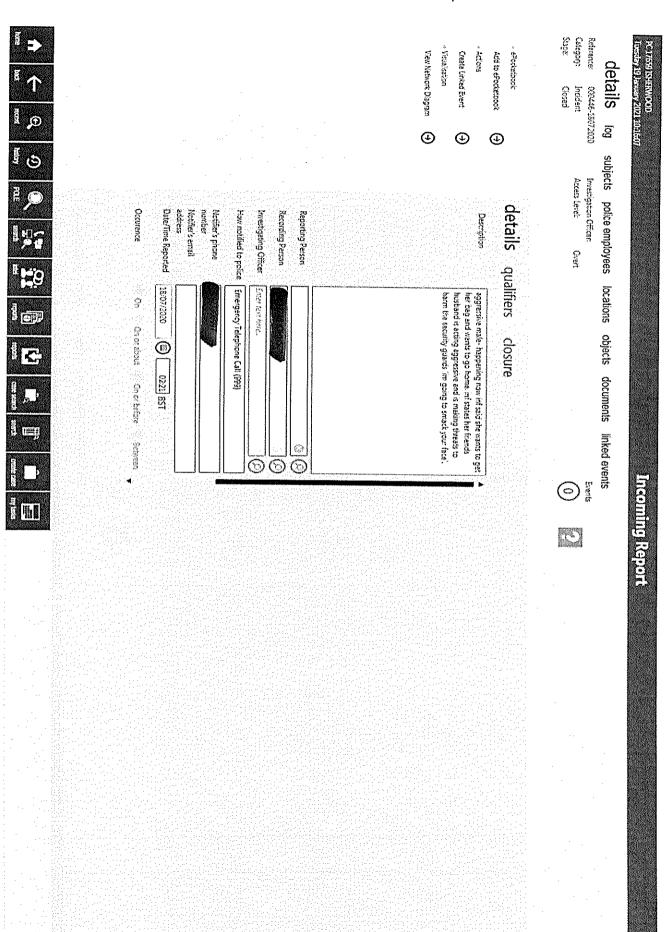
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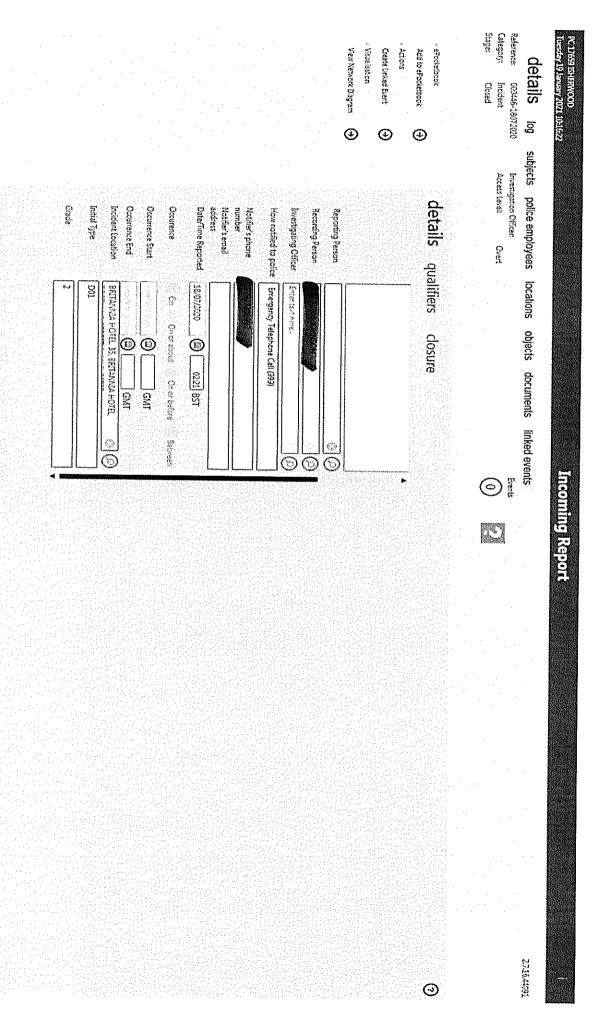
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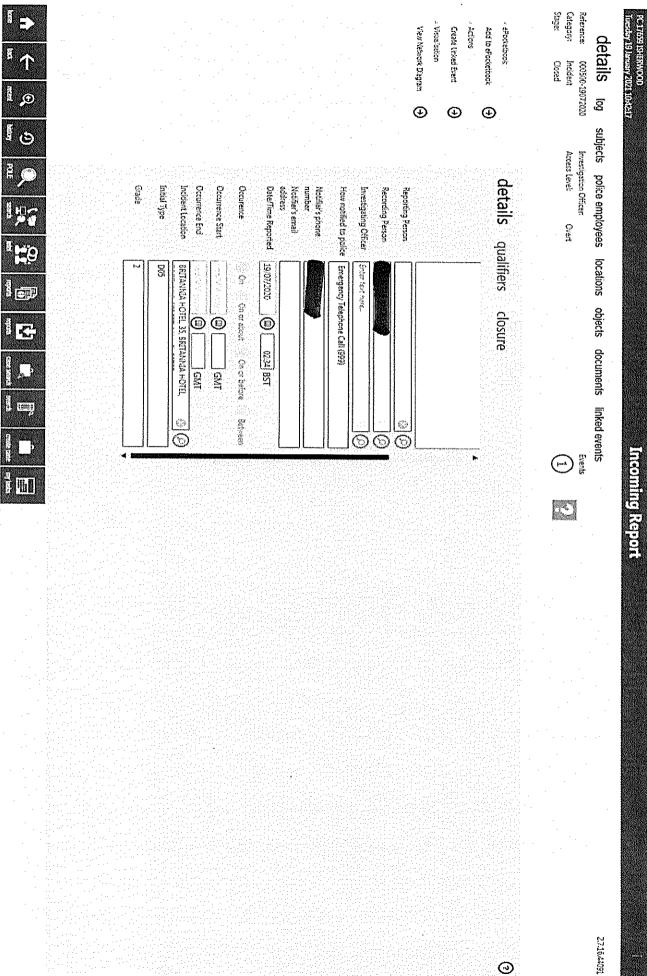
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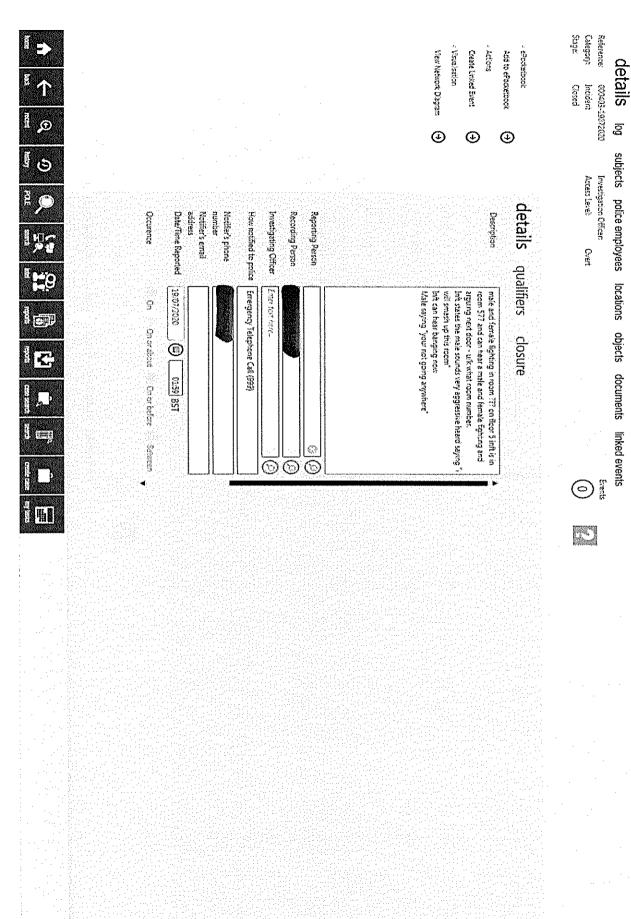
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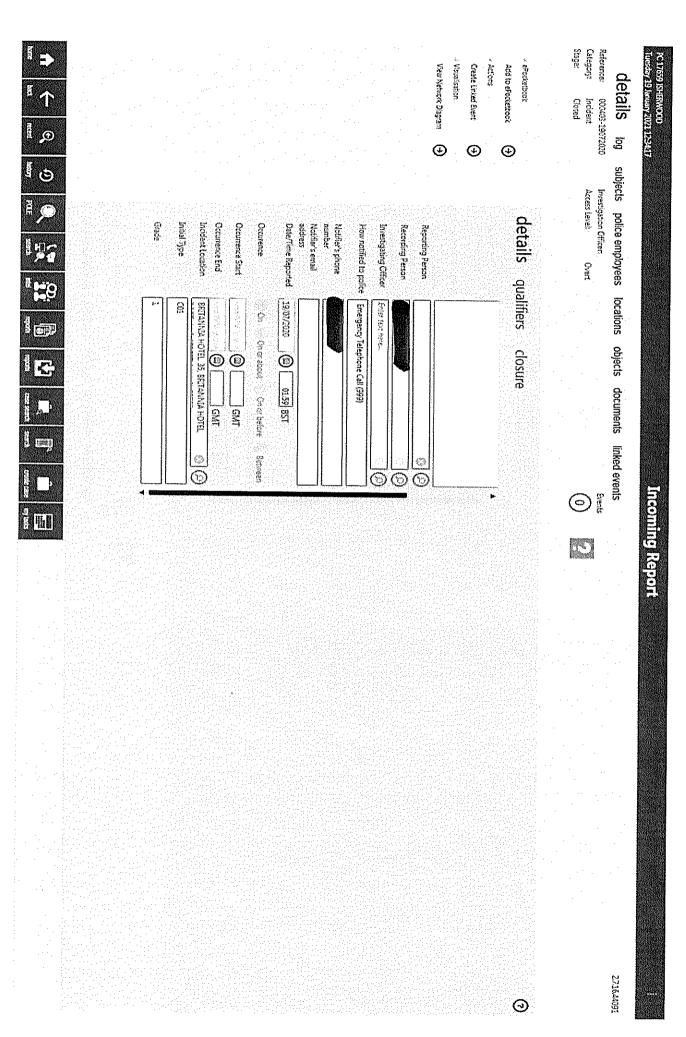
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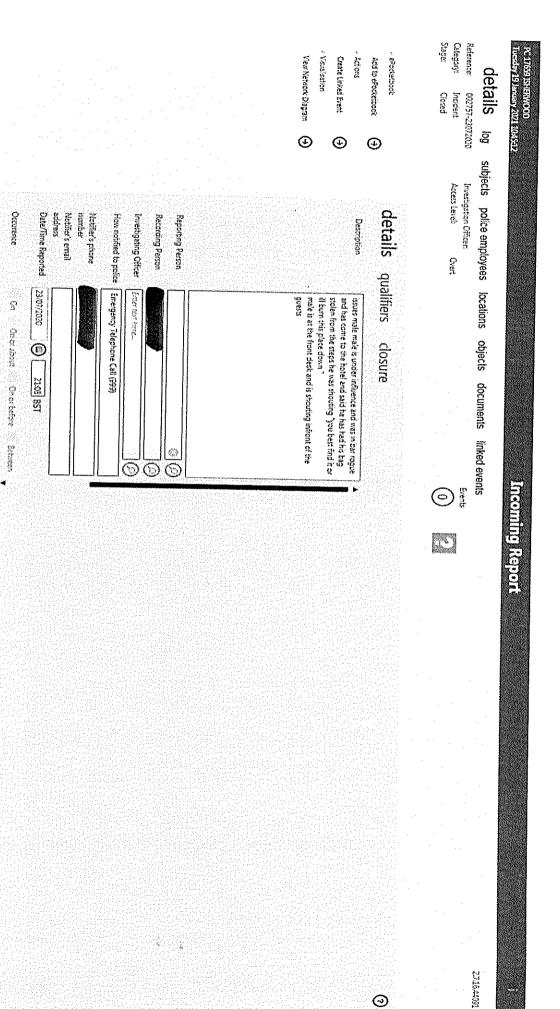
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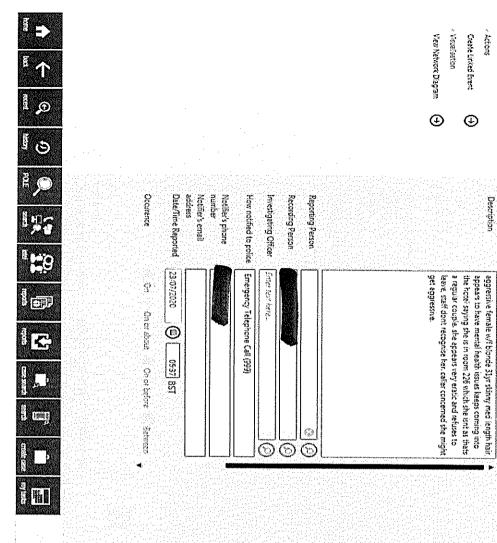
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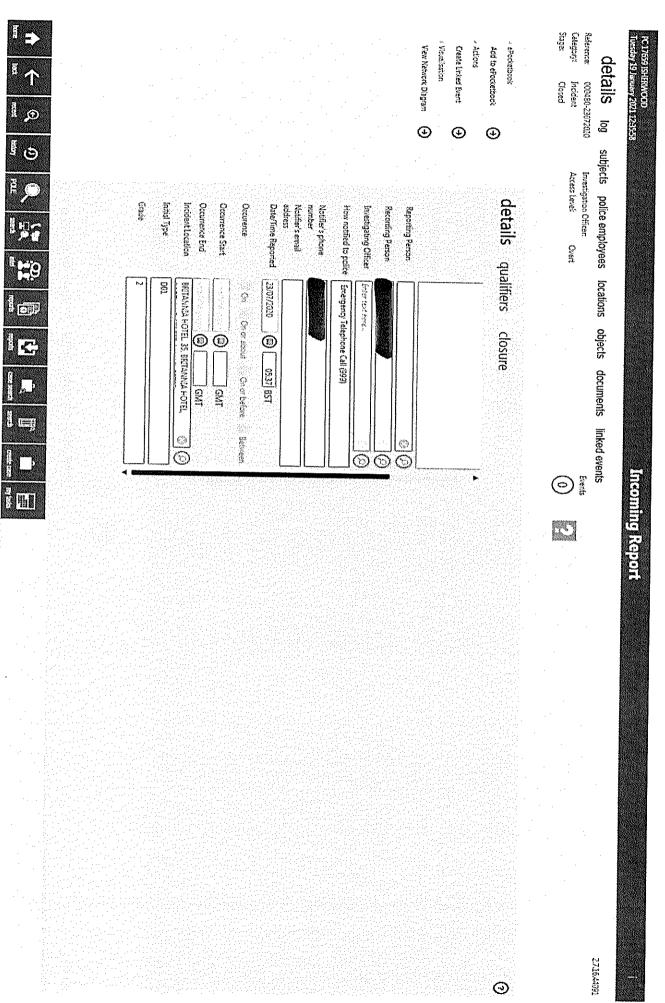


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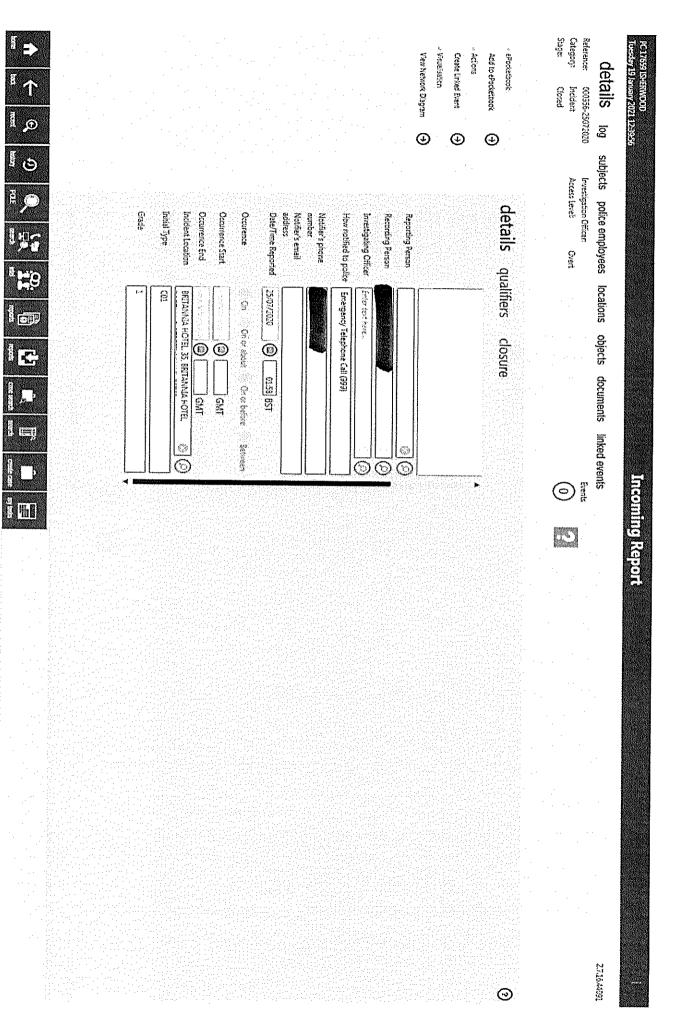
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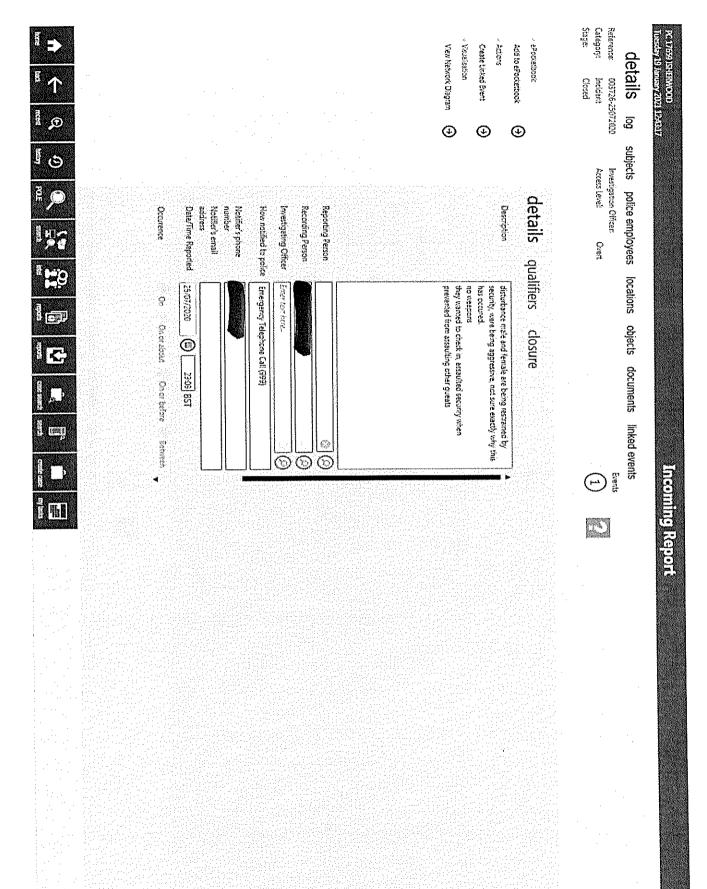
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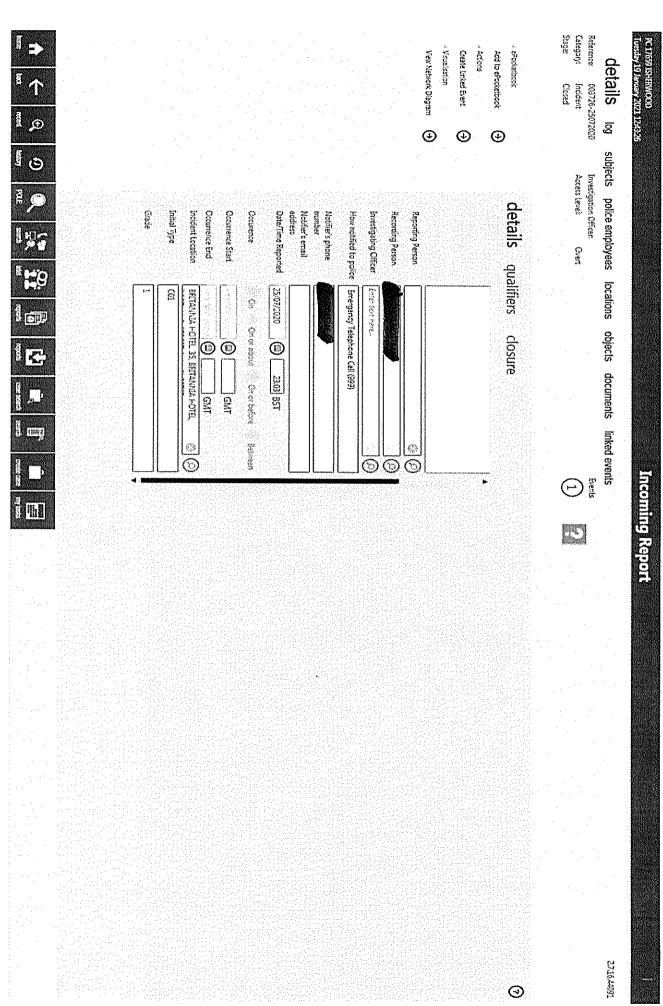
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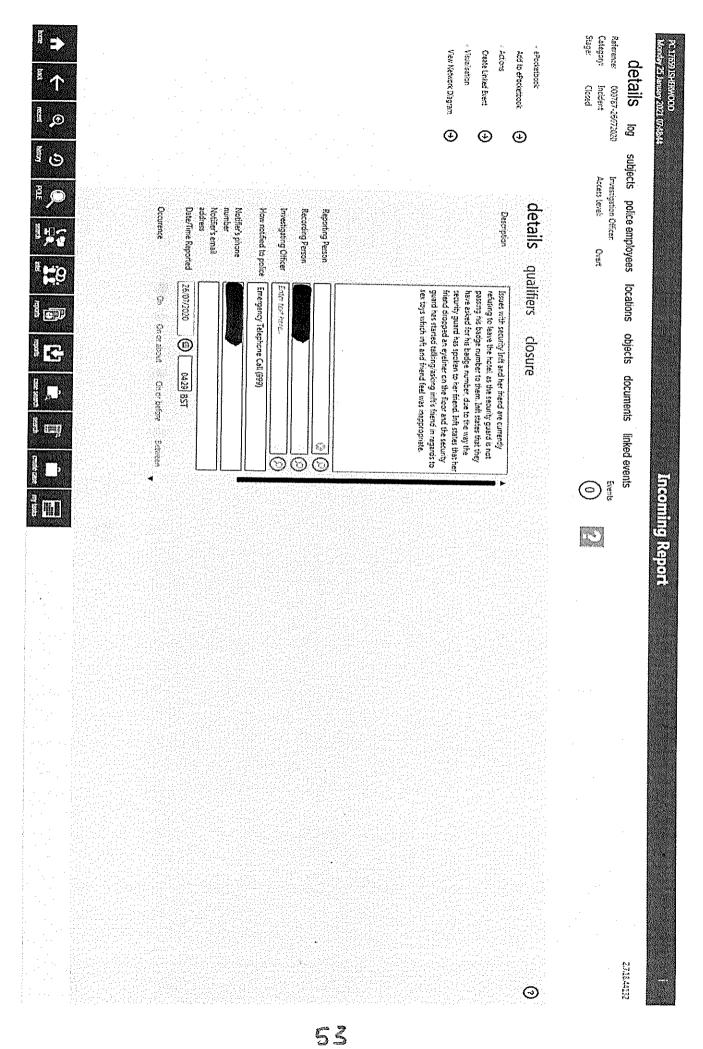


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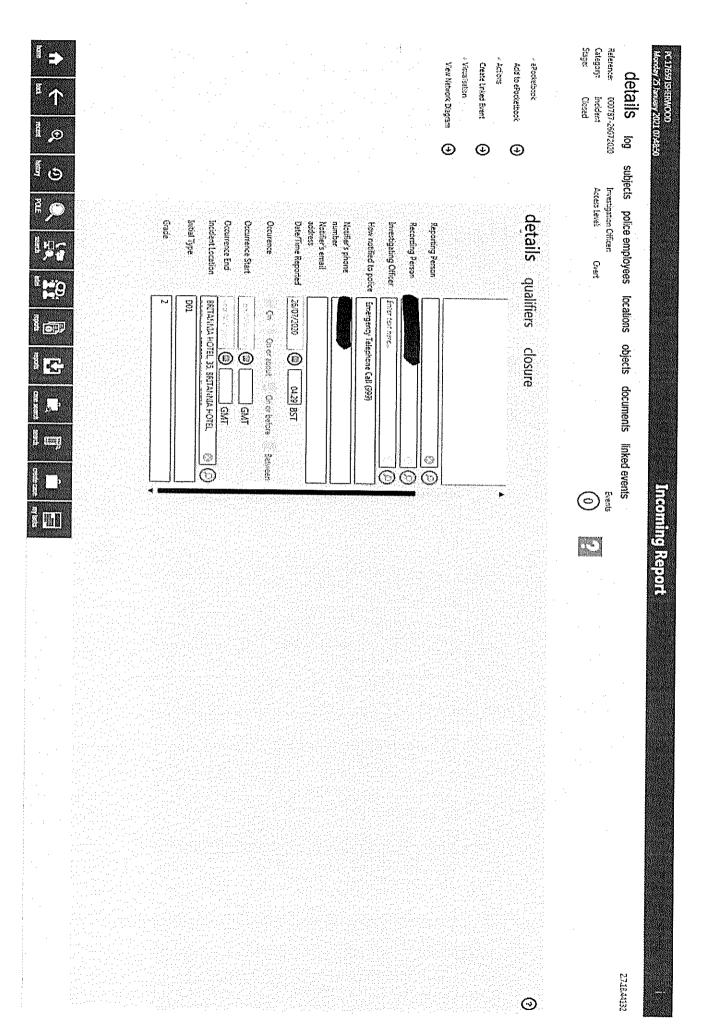
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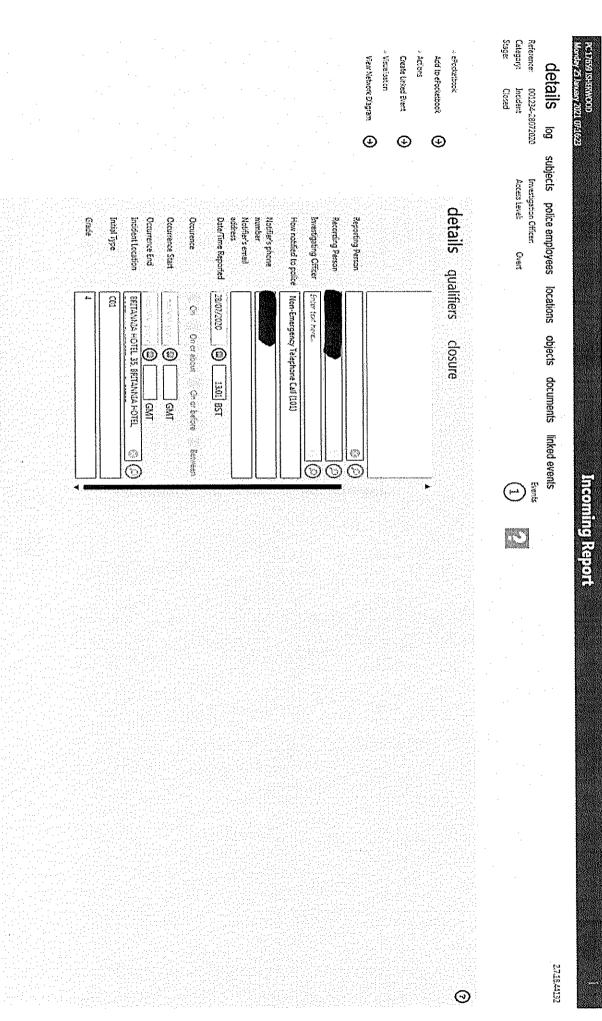
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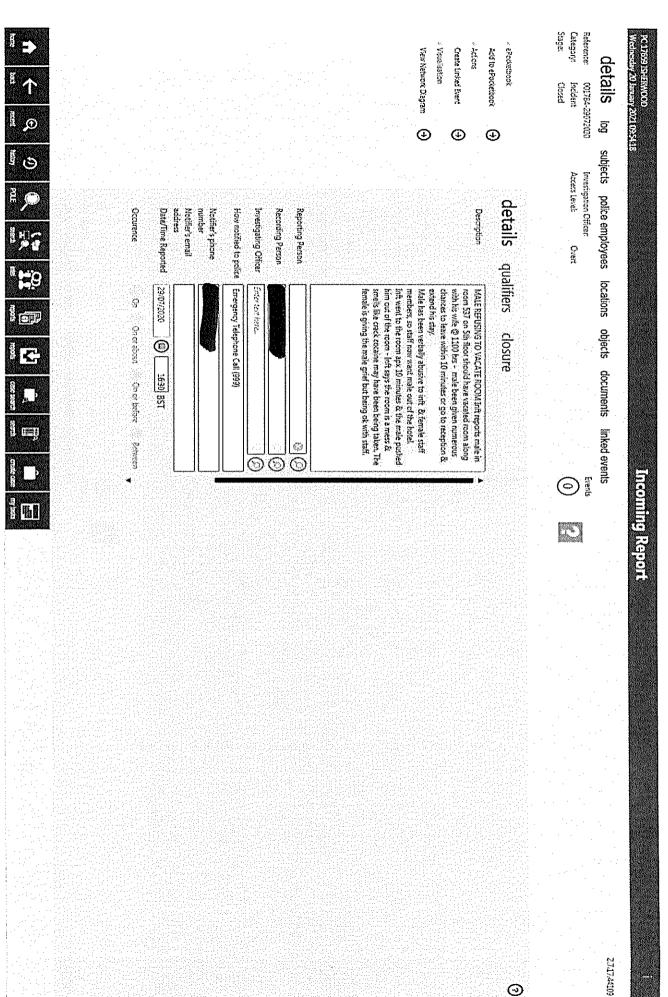
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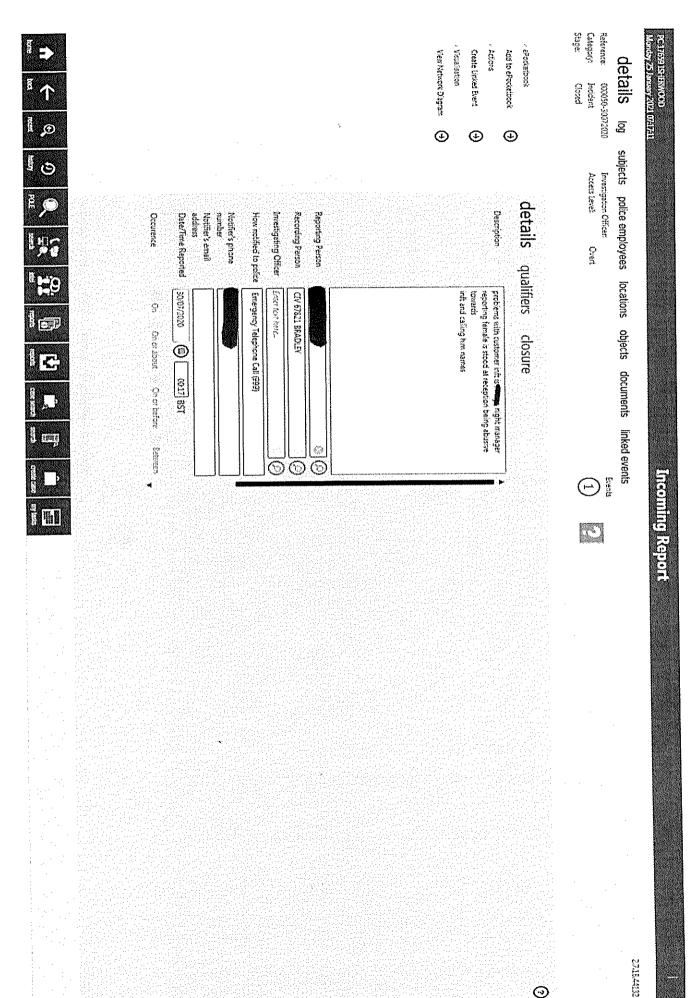
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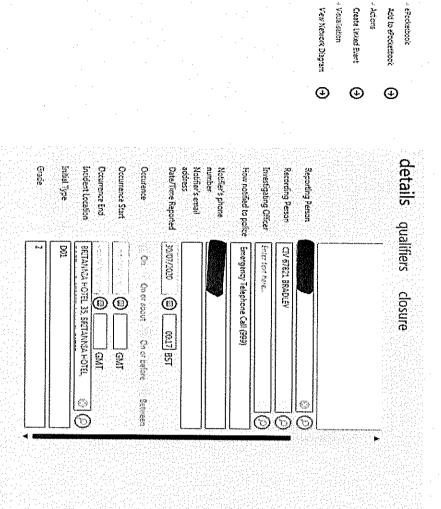
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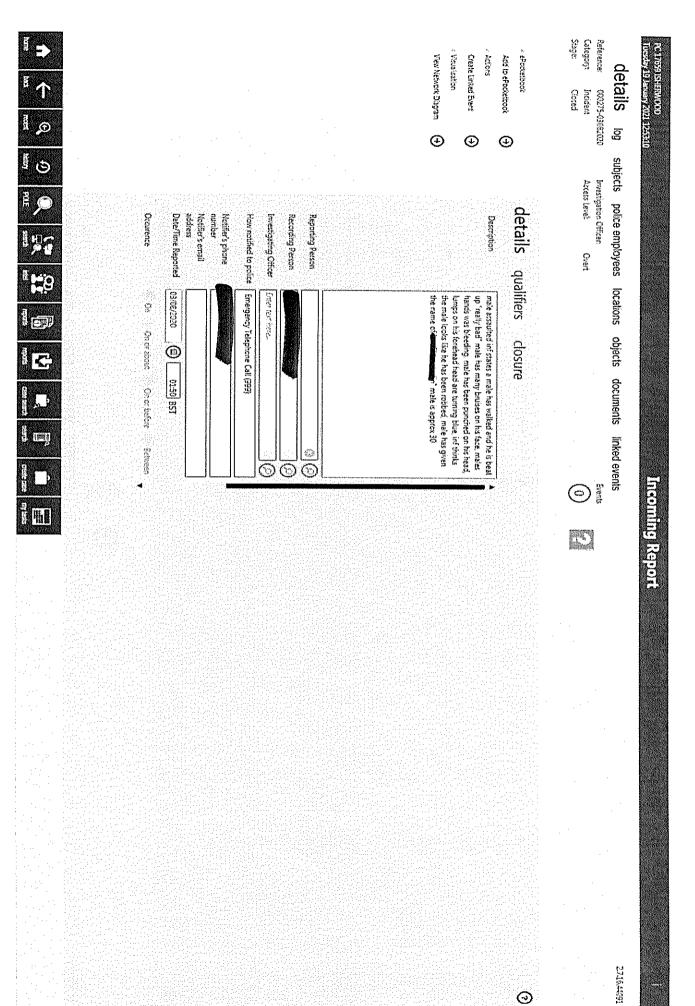


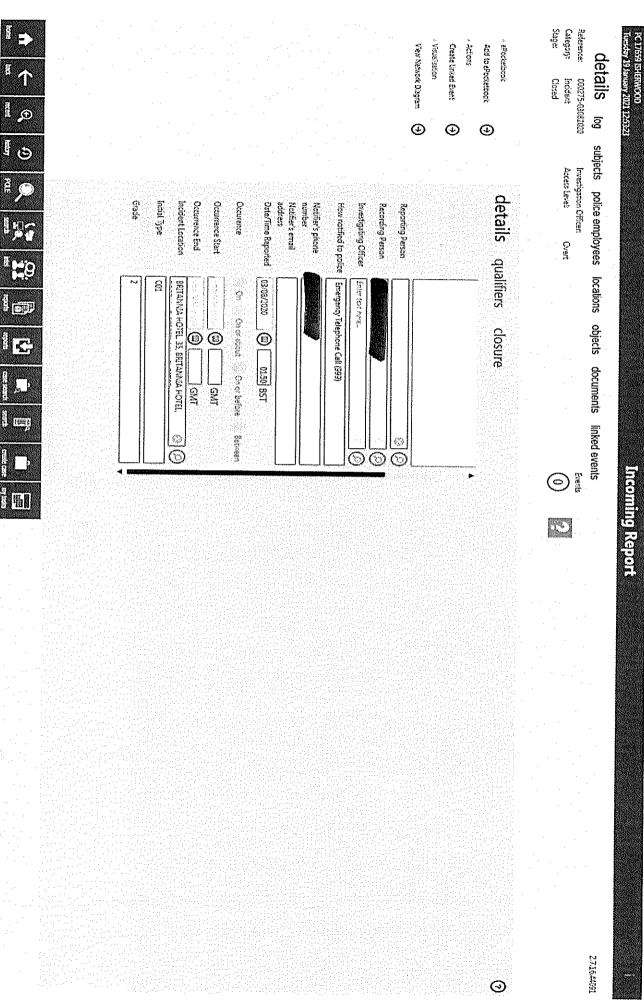
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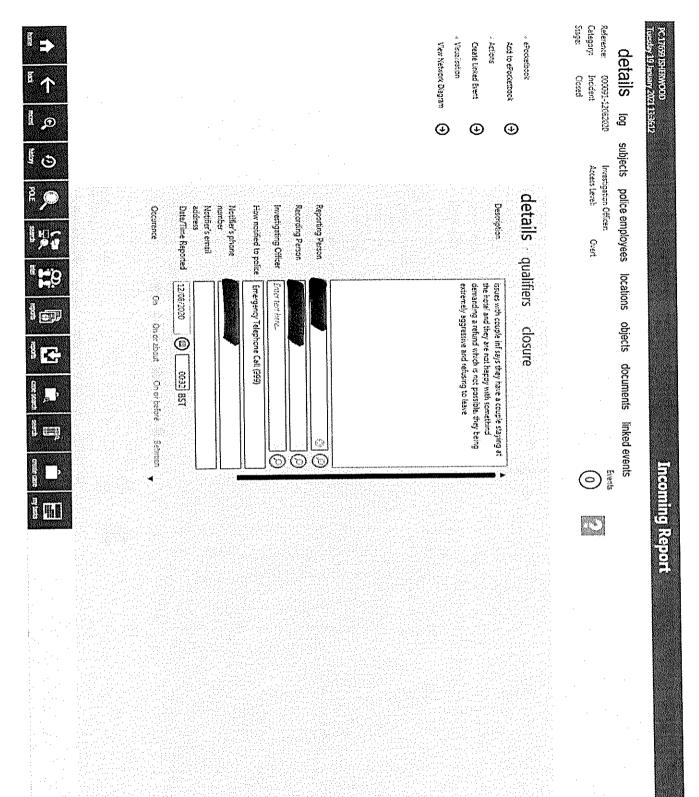


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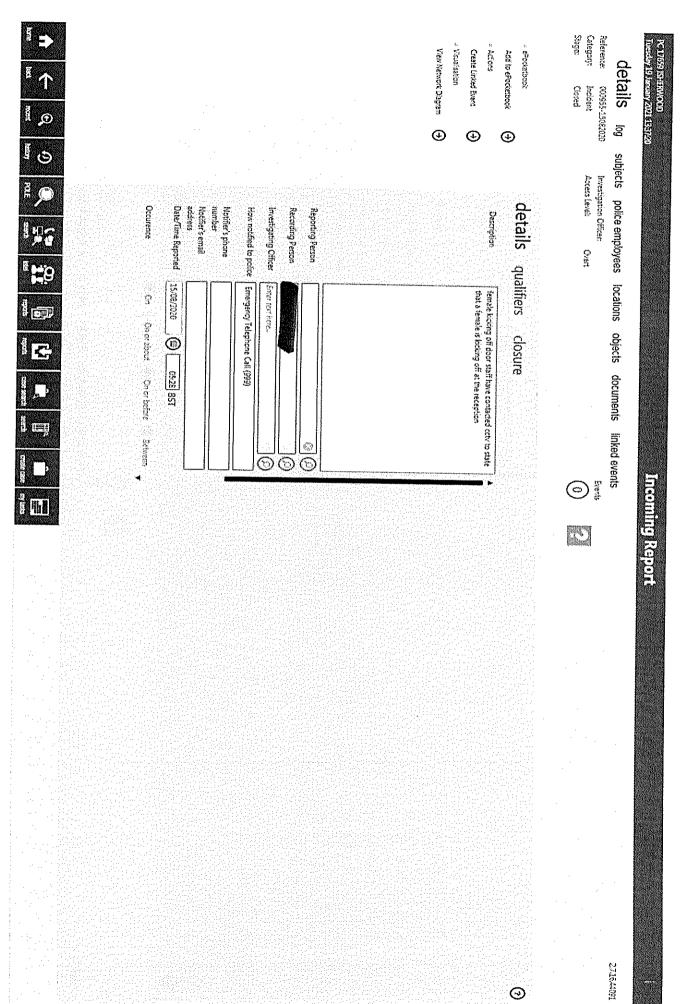
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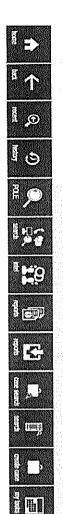
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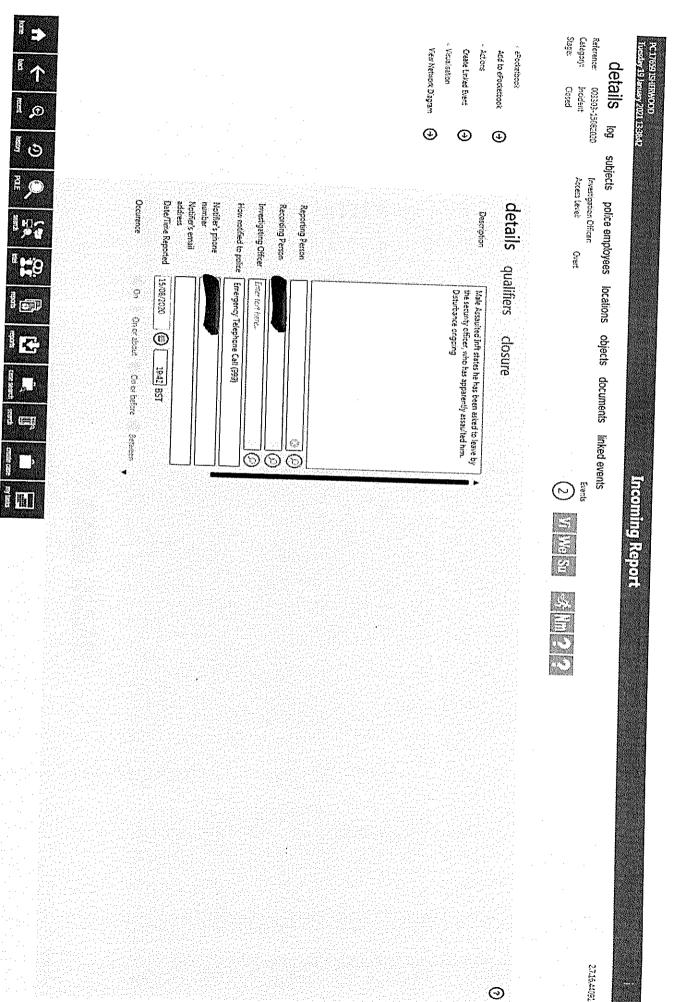
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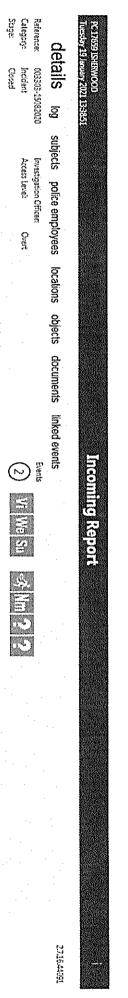
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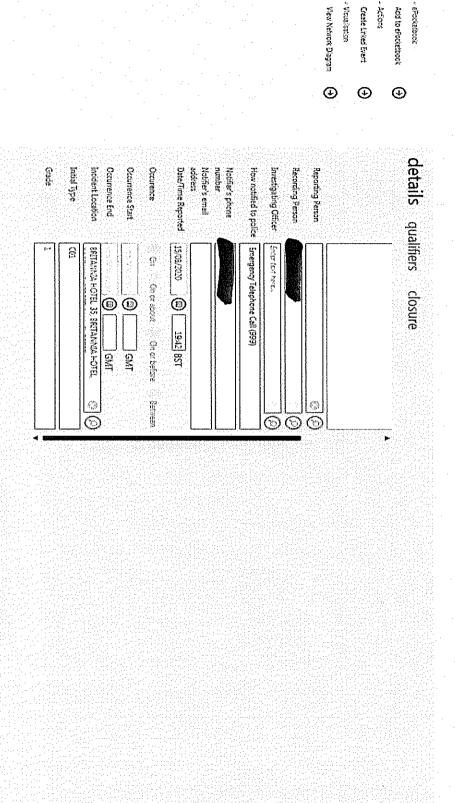


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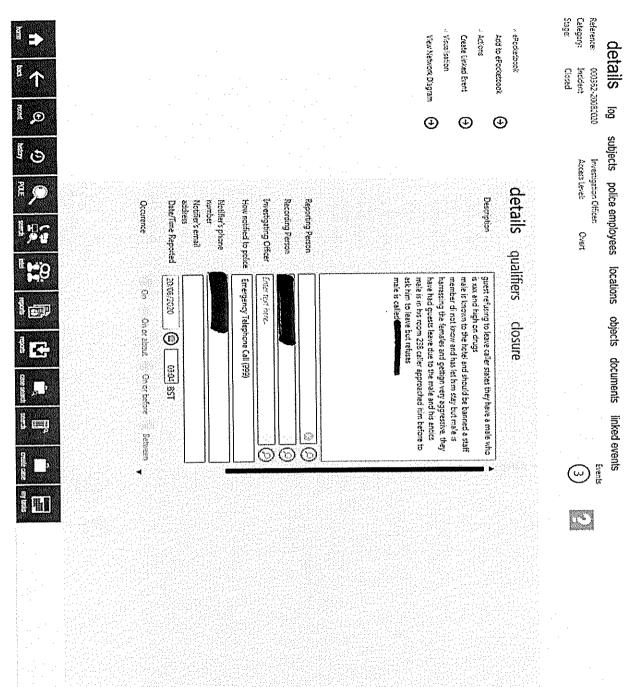
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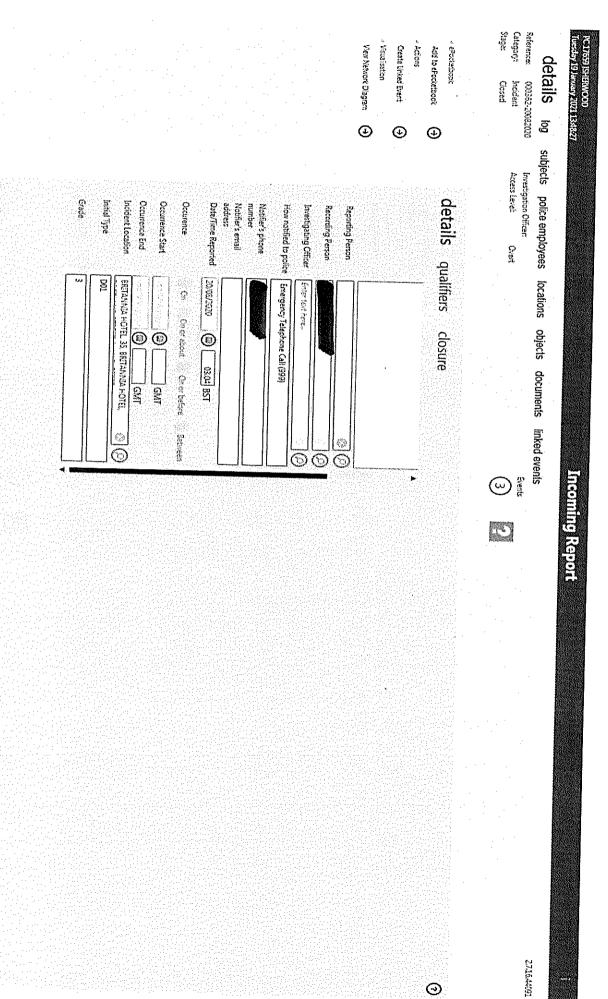
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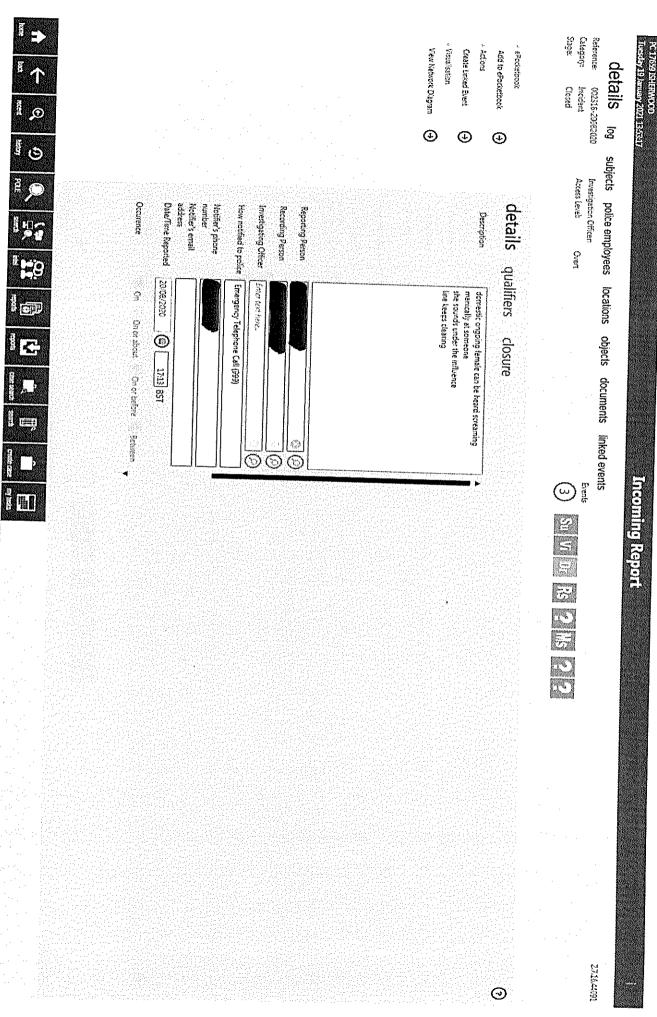
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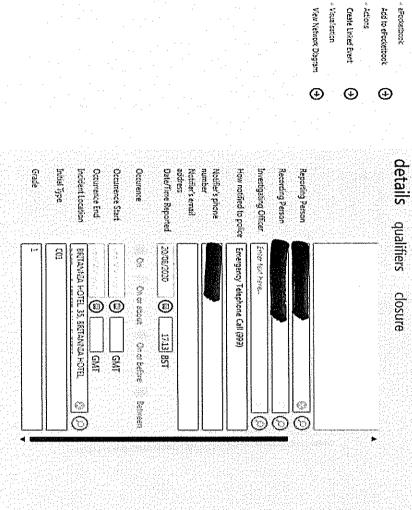
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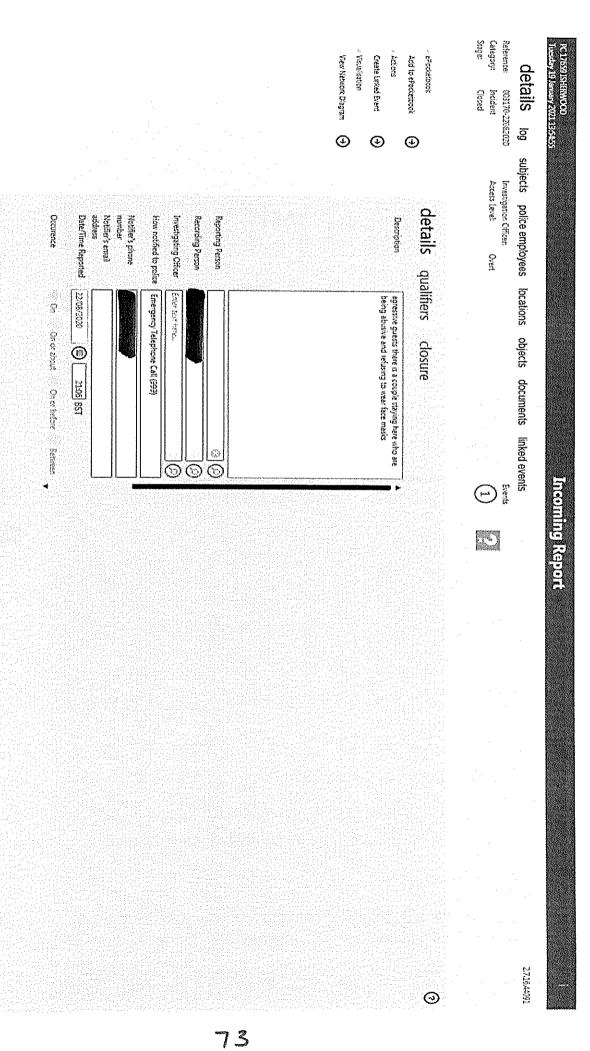
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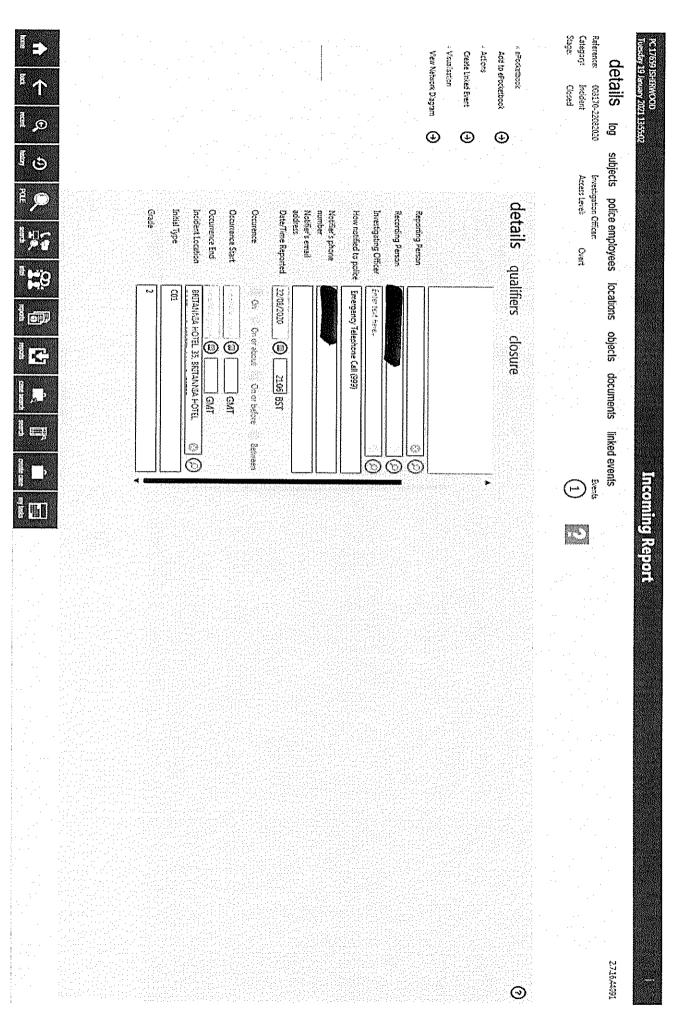
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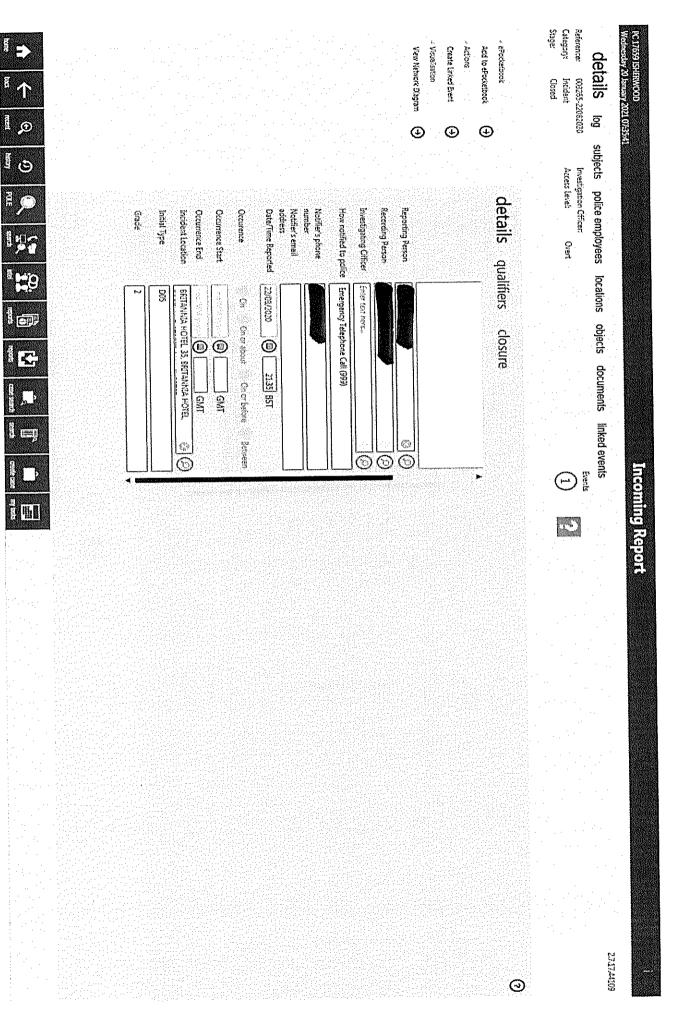
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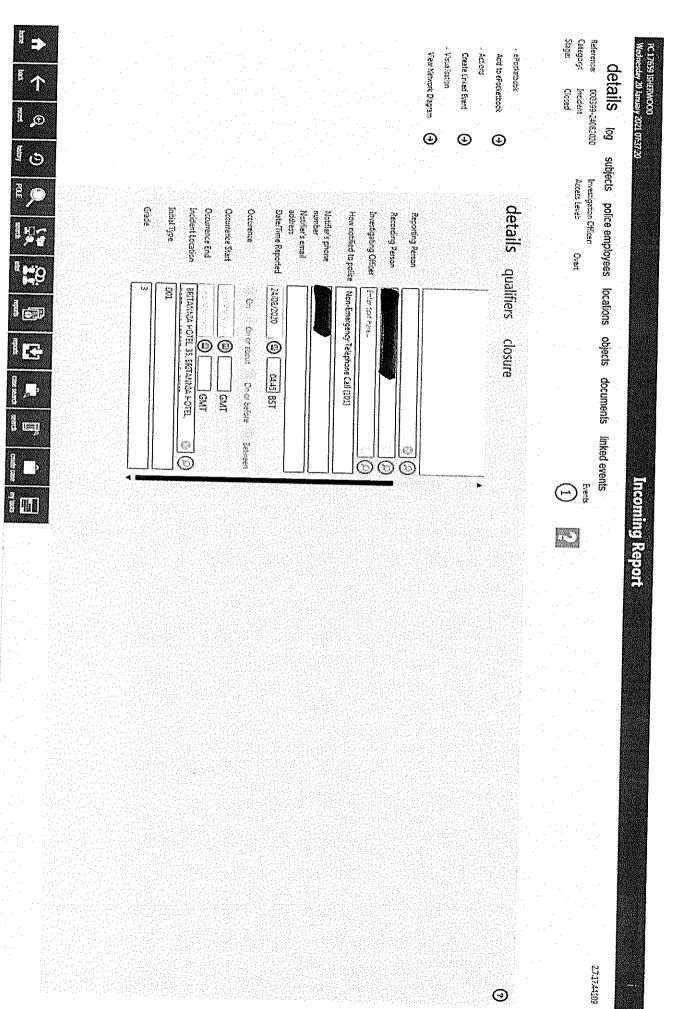
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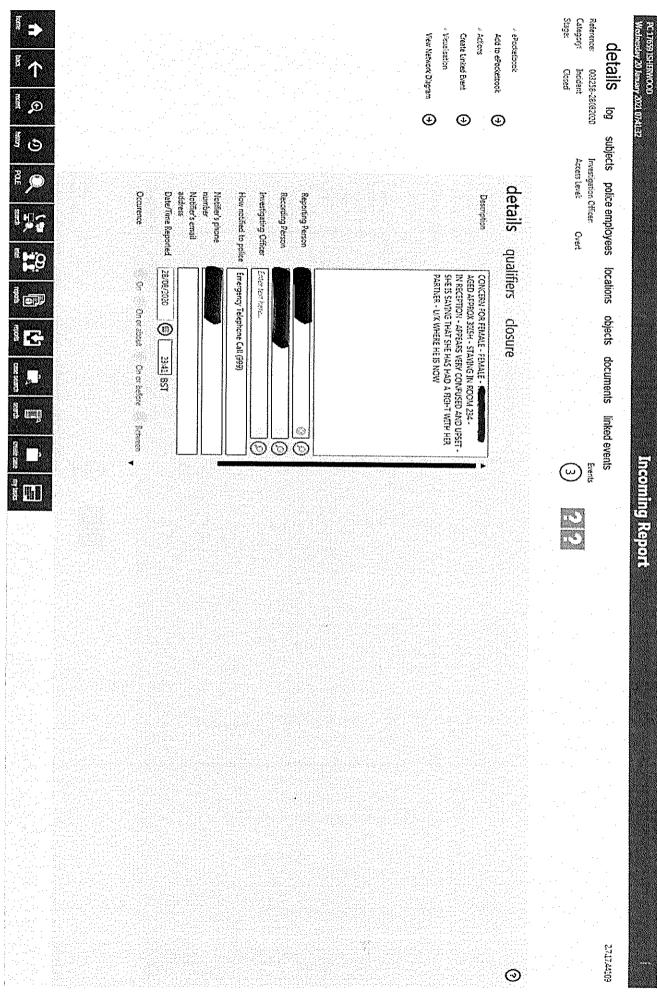
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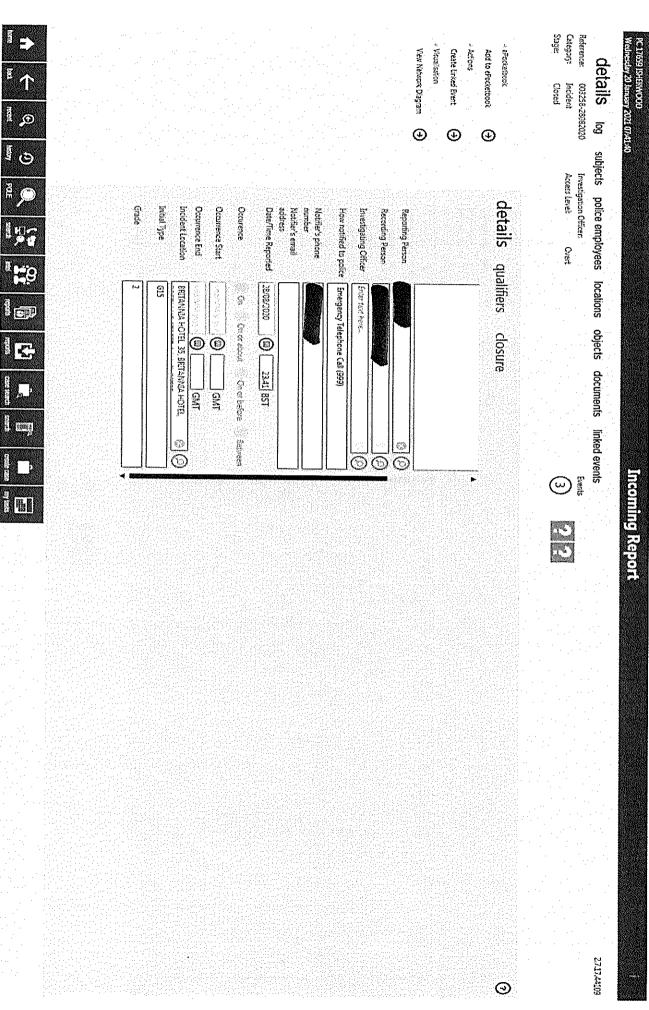
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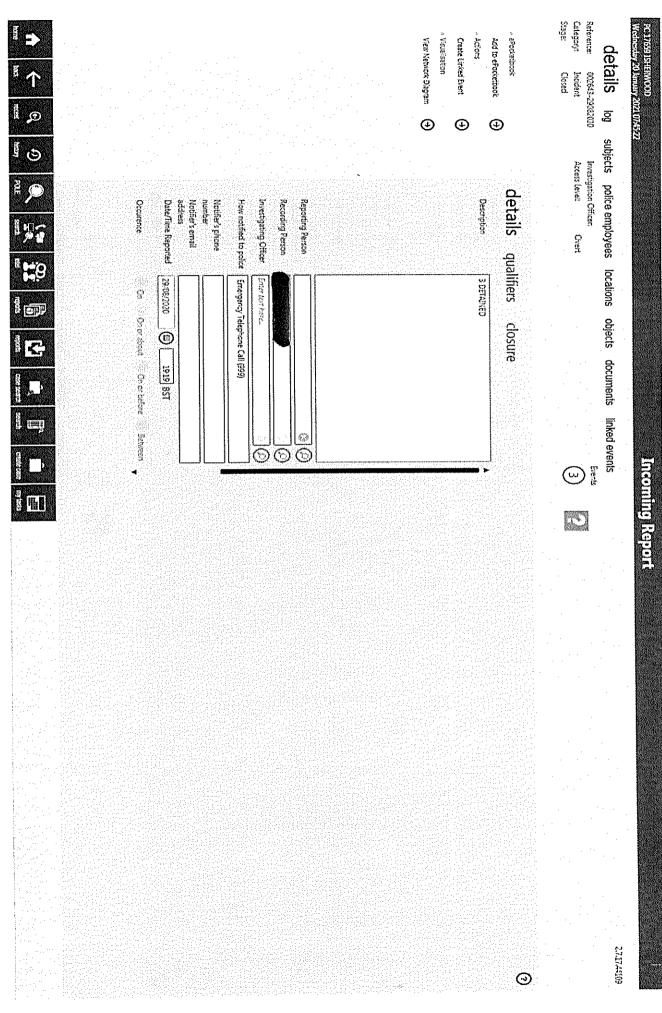
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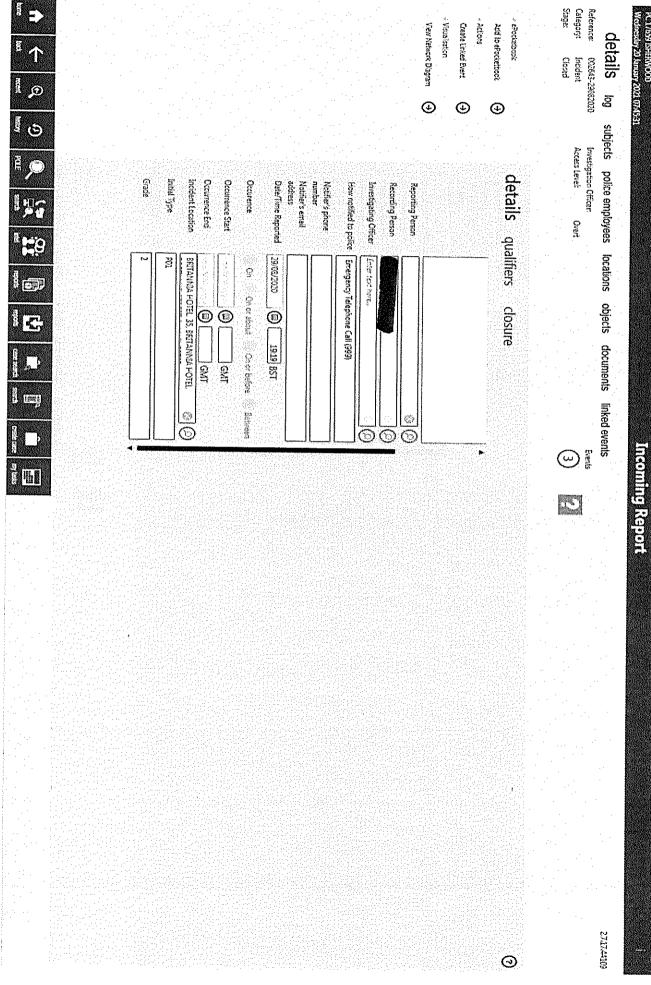
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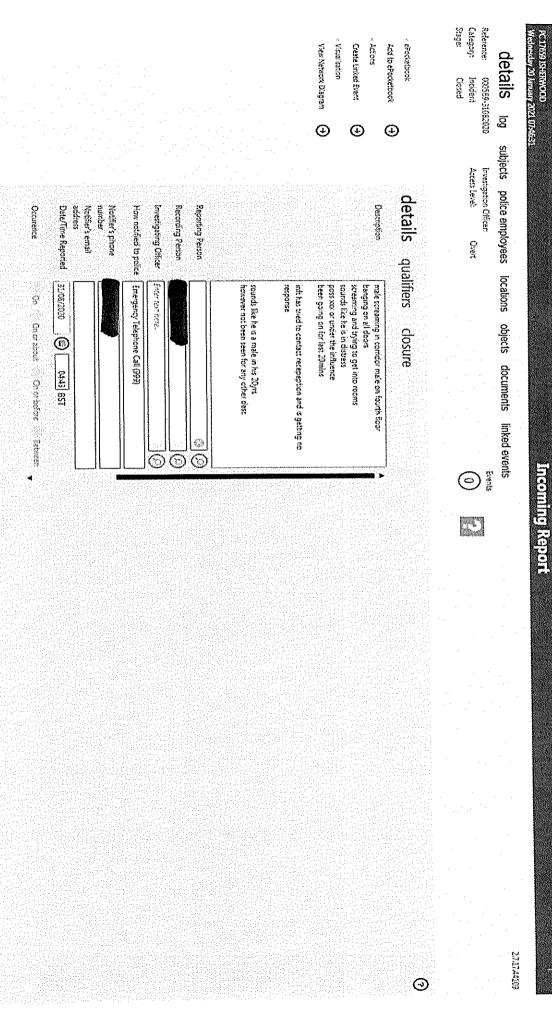
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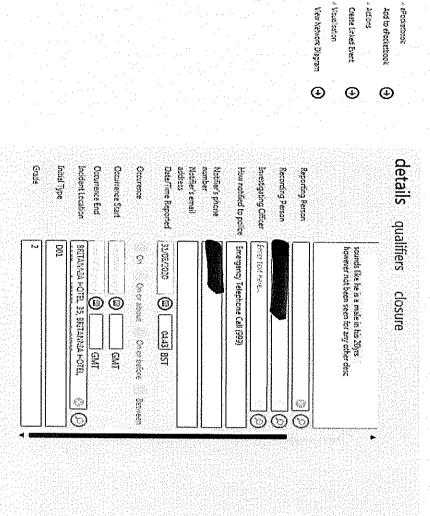
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View Network Diagram

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started as custopmers stated security was looking at them furnry but all itself did was ask for nitarne and no of trotel from there were dis people in the group 2x females 2x males they were all ufk to inf. con is available, on leaving they walked away ufk direction flof travel.

name of

arms' svesning they were xix booked a room under the

no dob early 30s, this also

Create United Event

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Page 1 of 1

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Volta-stay 20 landary 2021 (17-4); 23

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Occurence

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On or about On or before Retireen

Date/Time Reported

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02:25 857

Hotife's email

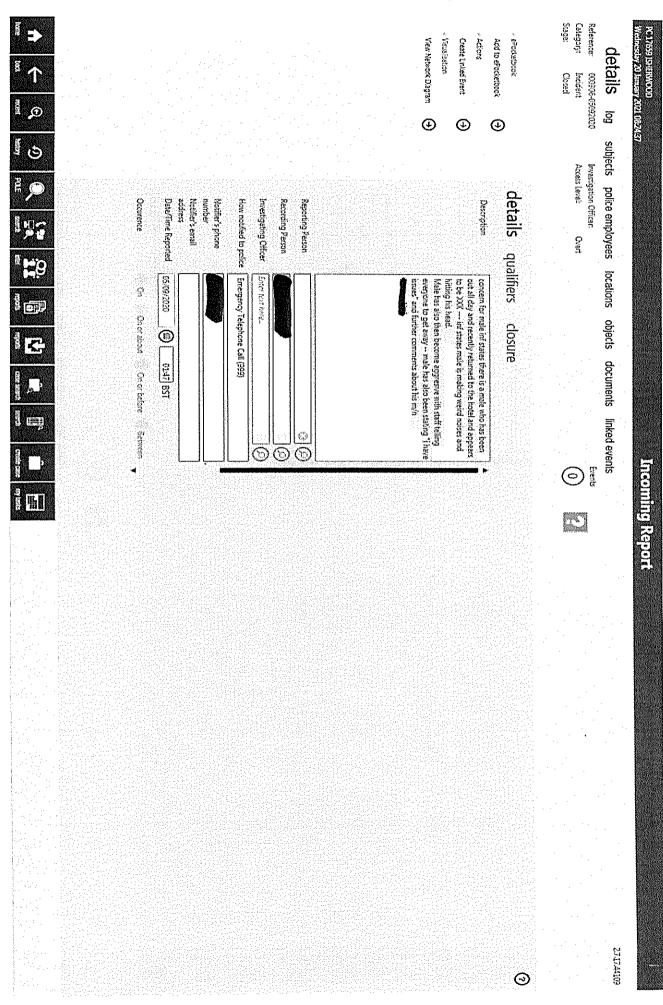
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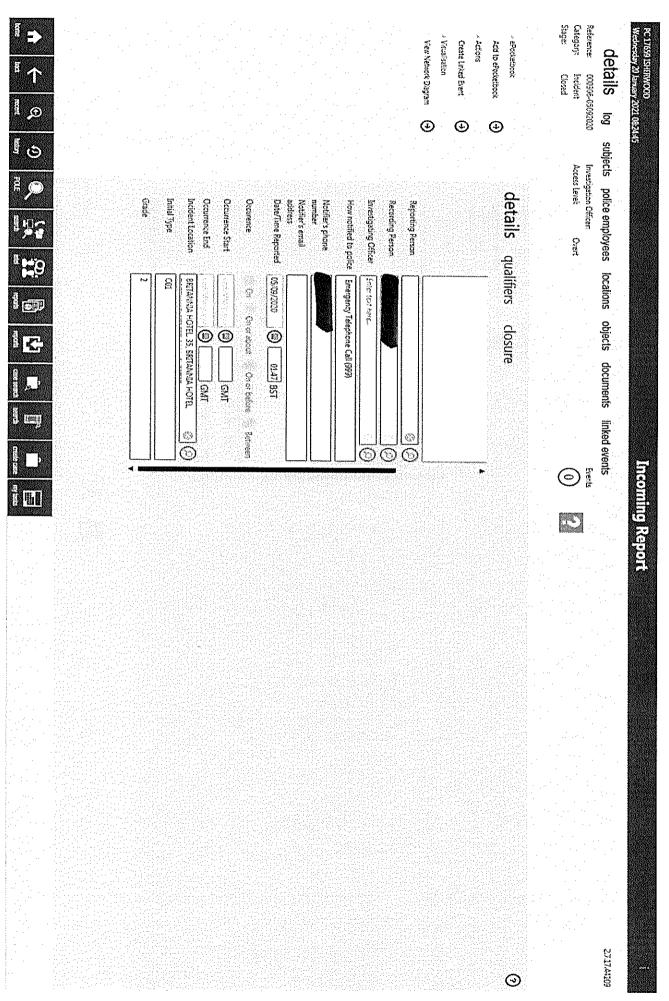
Emergency Telephone Call (293)

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Recording Person

Reporting Person





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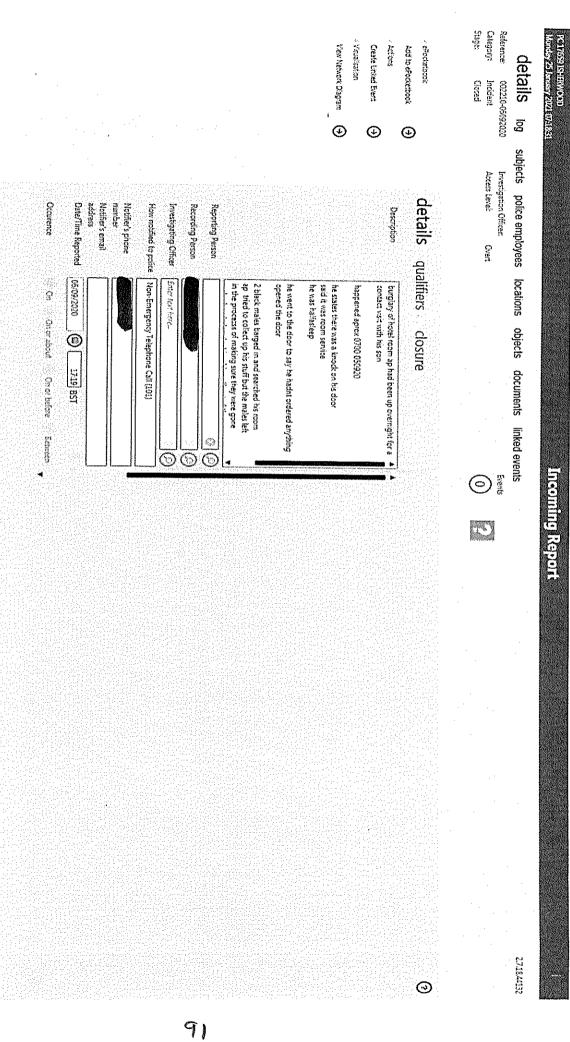
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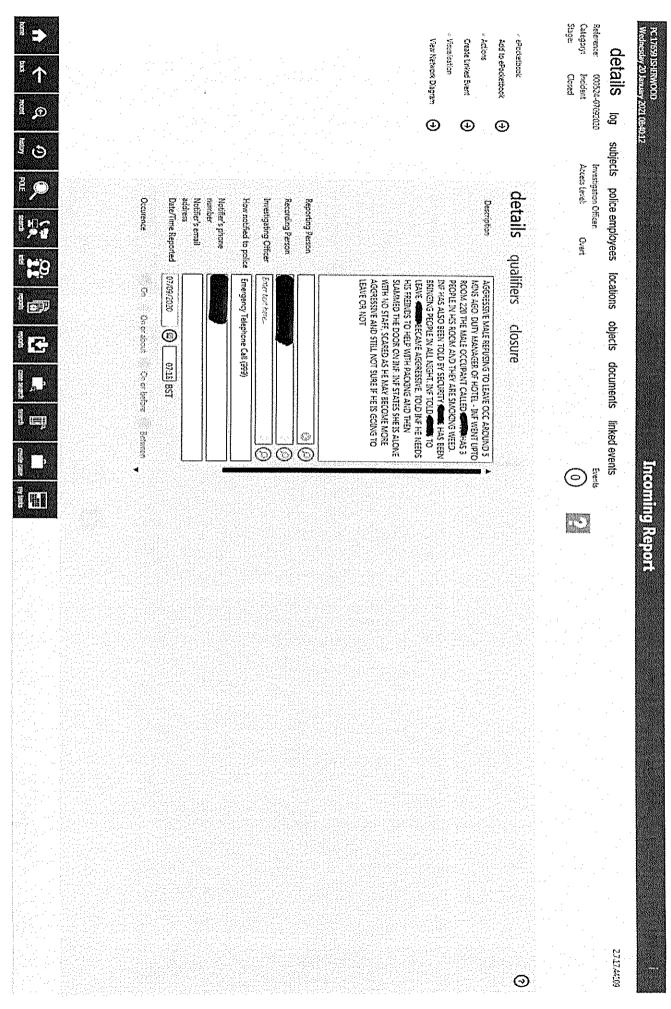
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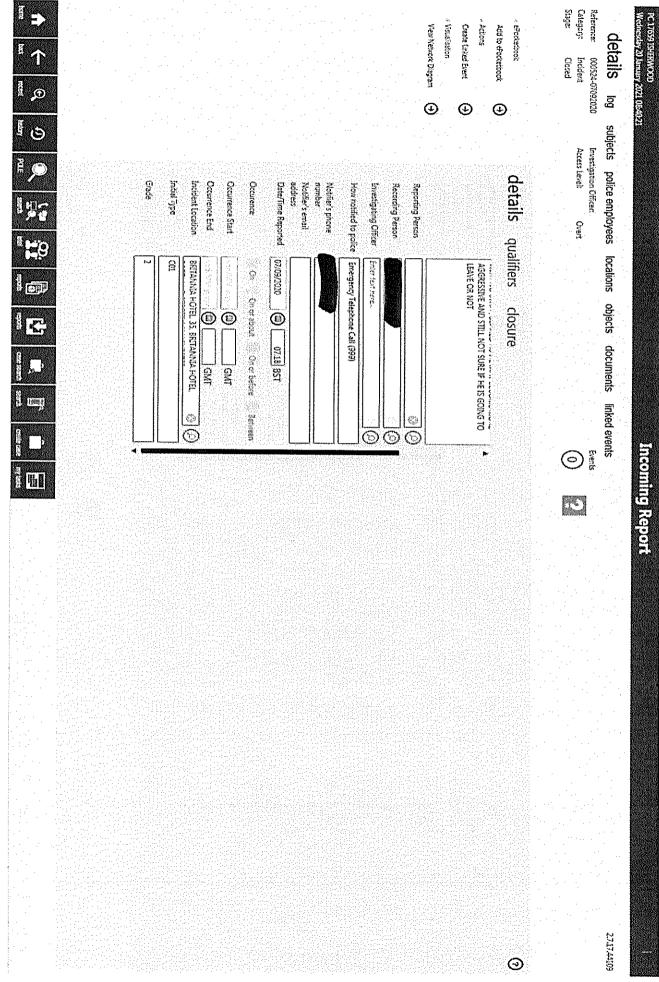
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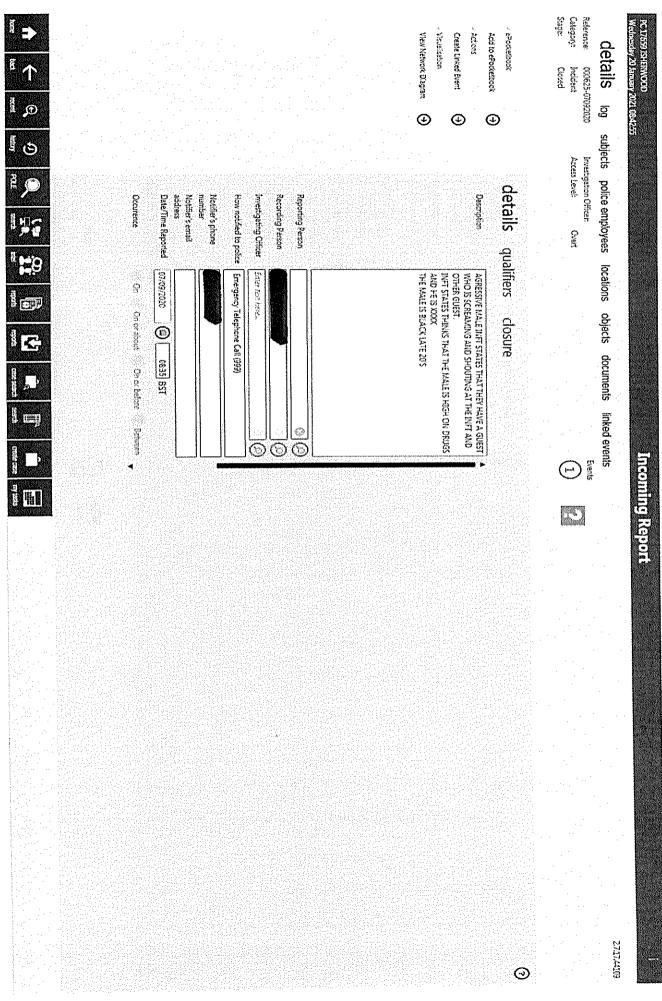
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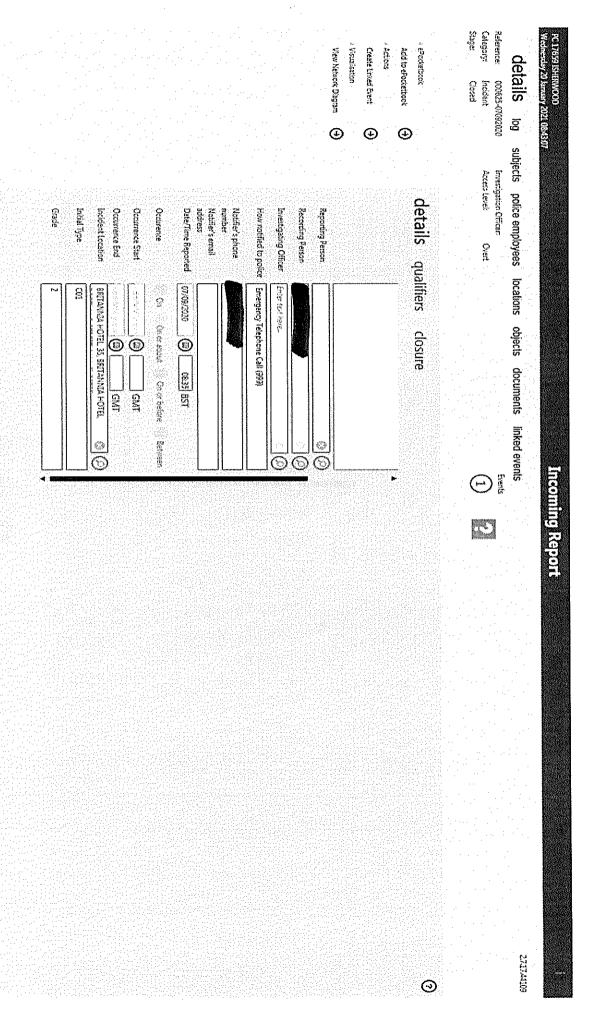
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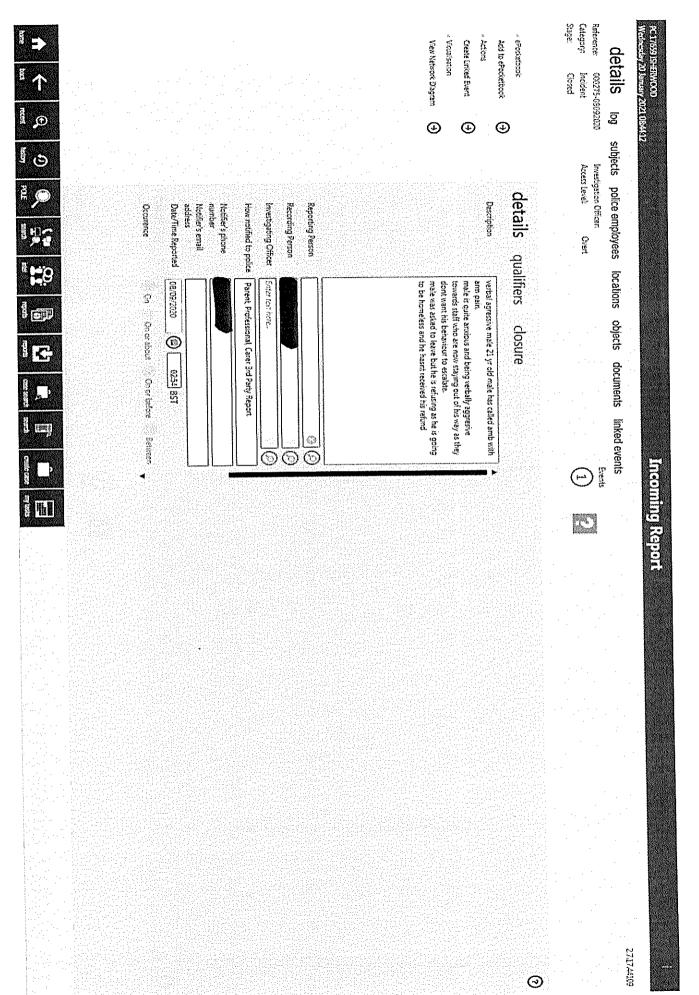
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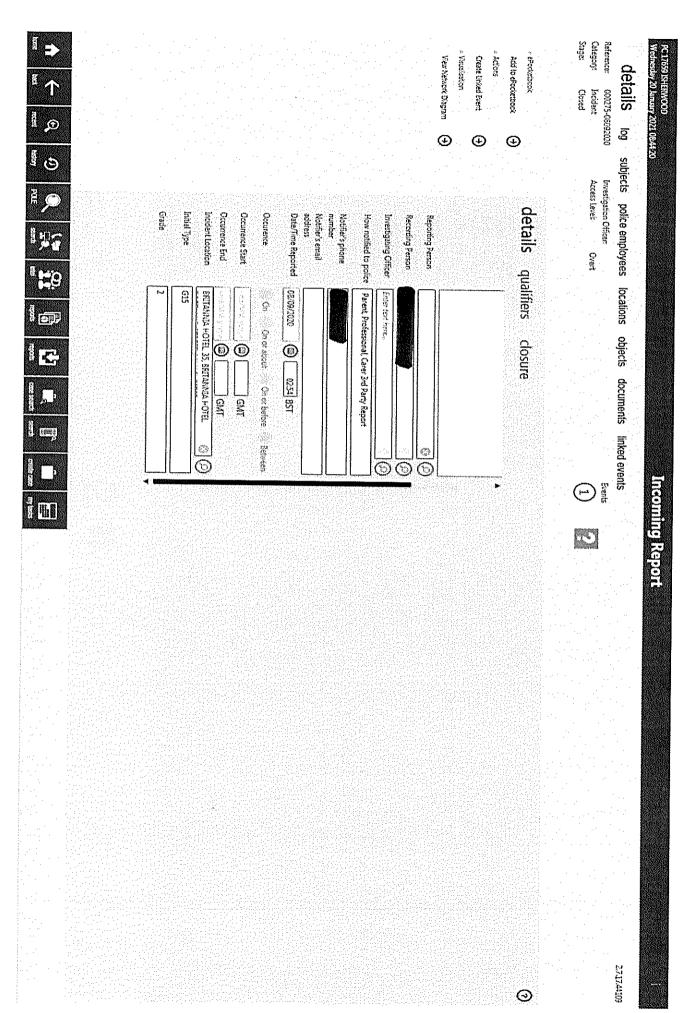
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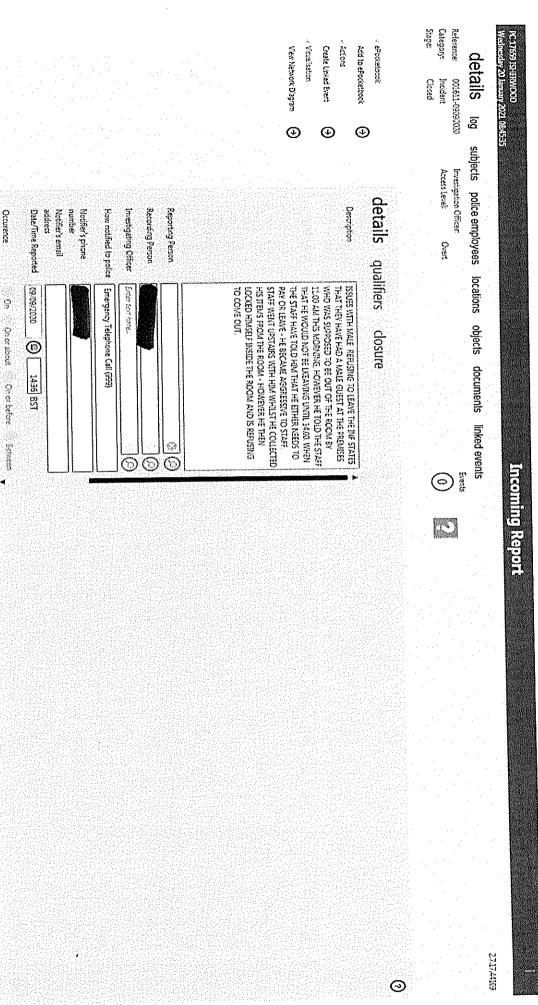
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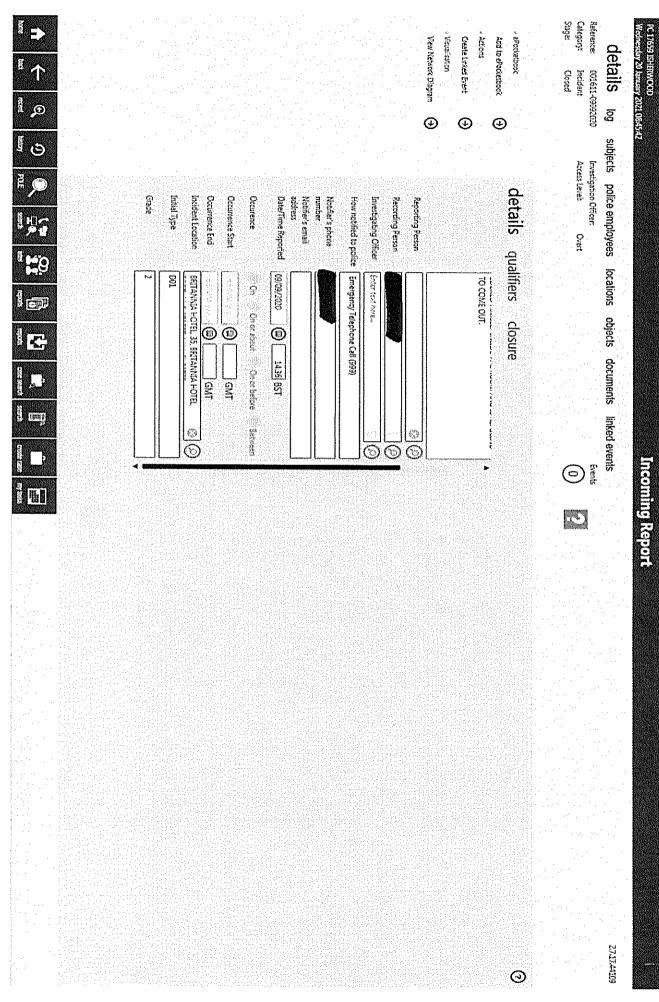
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Mednesday 20 January 2021 (1848) 12

details

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subjects police employees

locations

objects

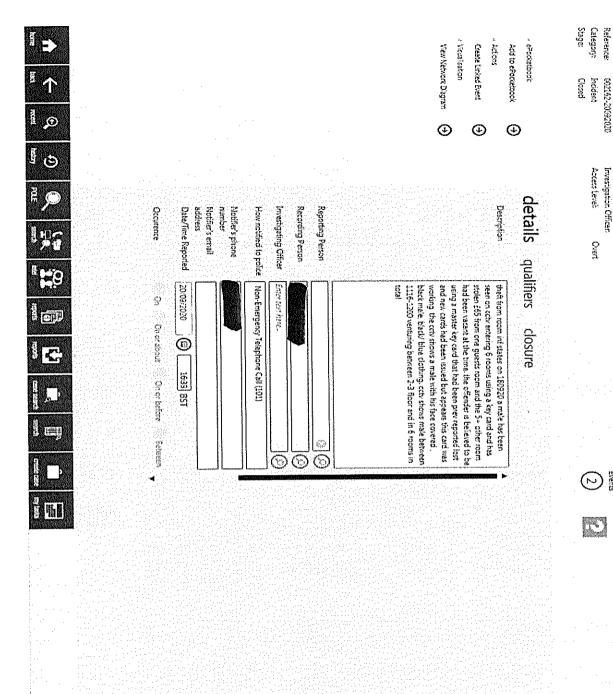
documents

linked events

Incoming Report

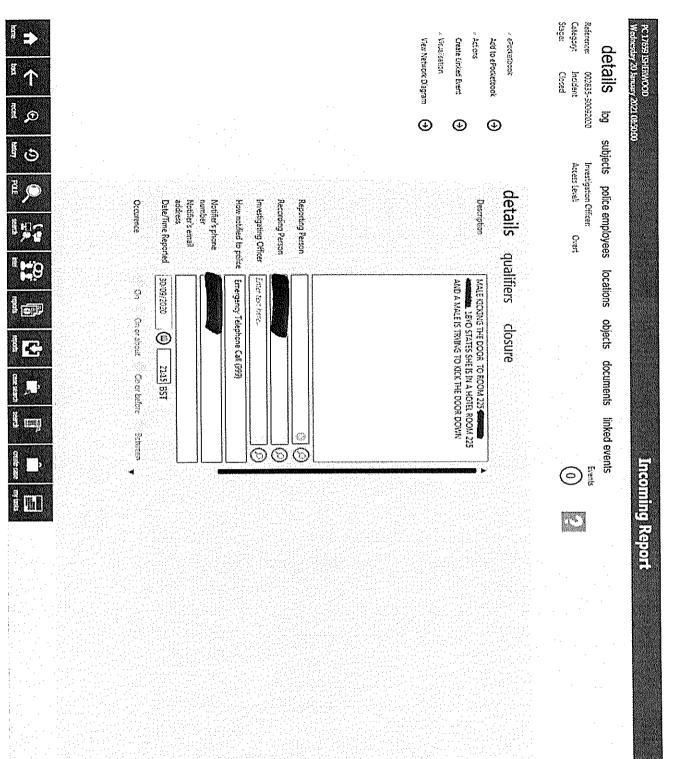
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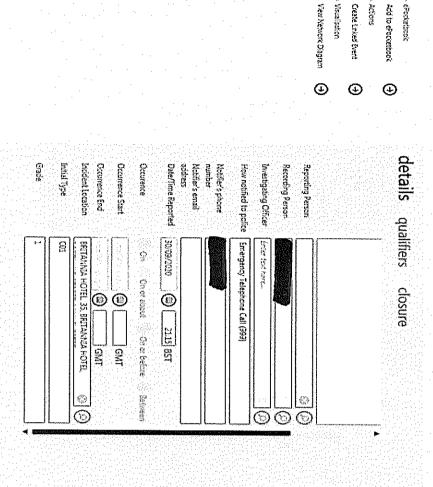


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Reference: Category: Stage:

002813-02102020 Incident Closed

Investigation Difficent
Access Levels

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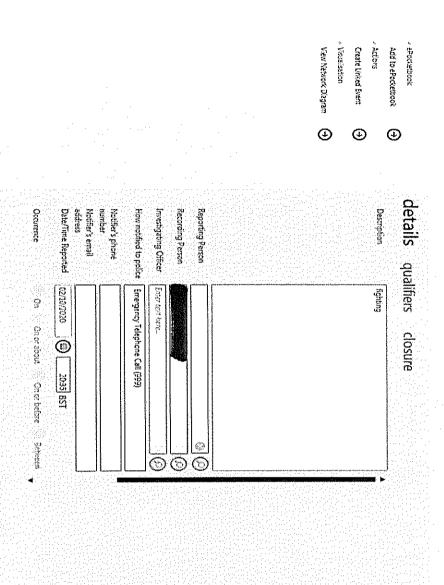
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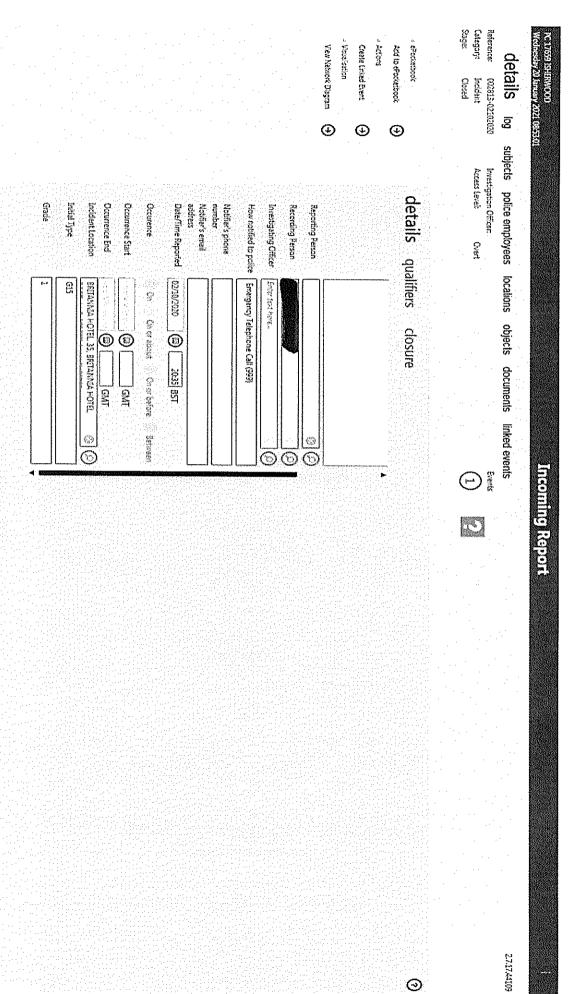
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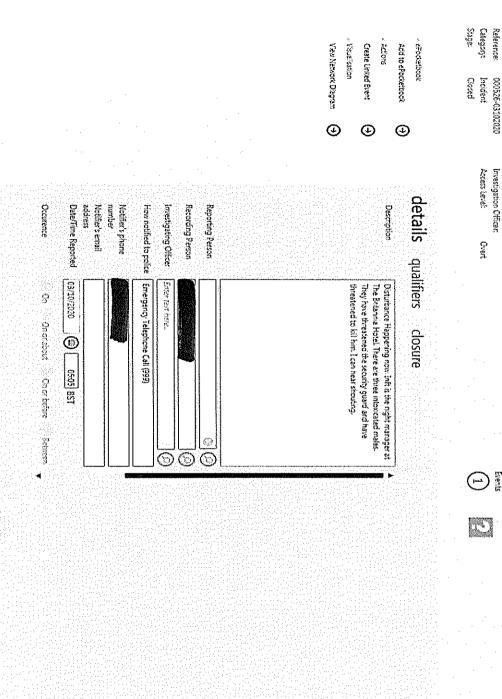
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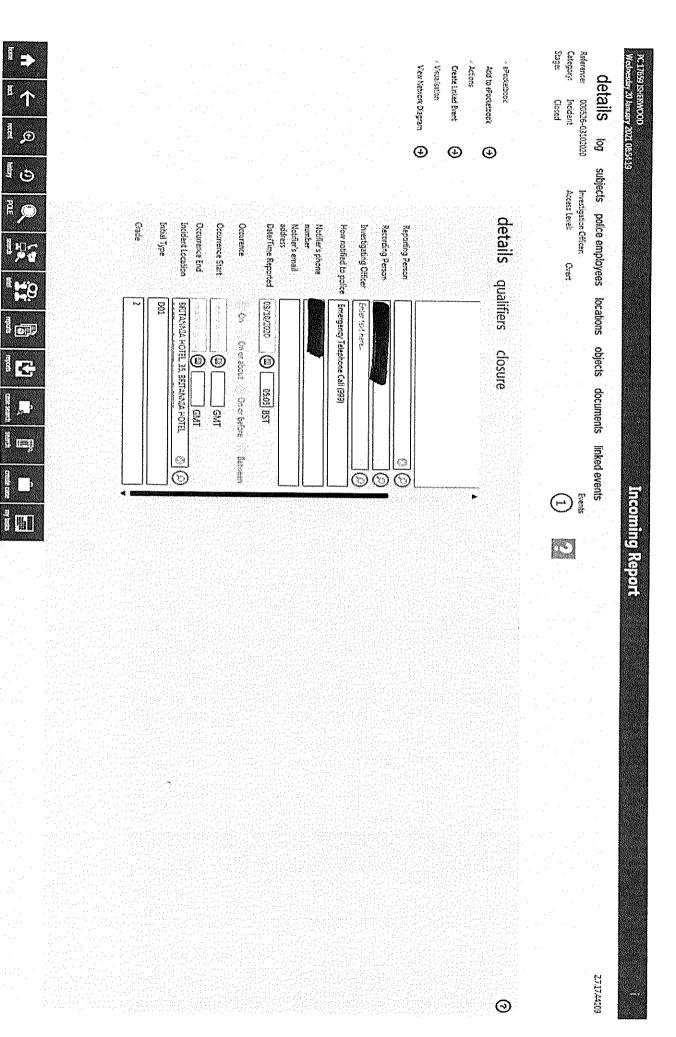
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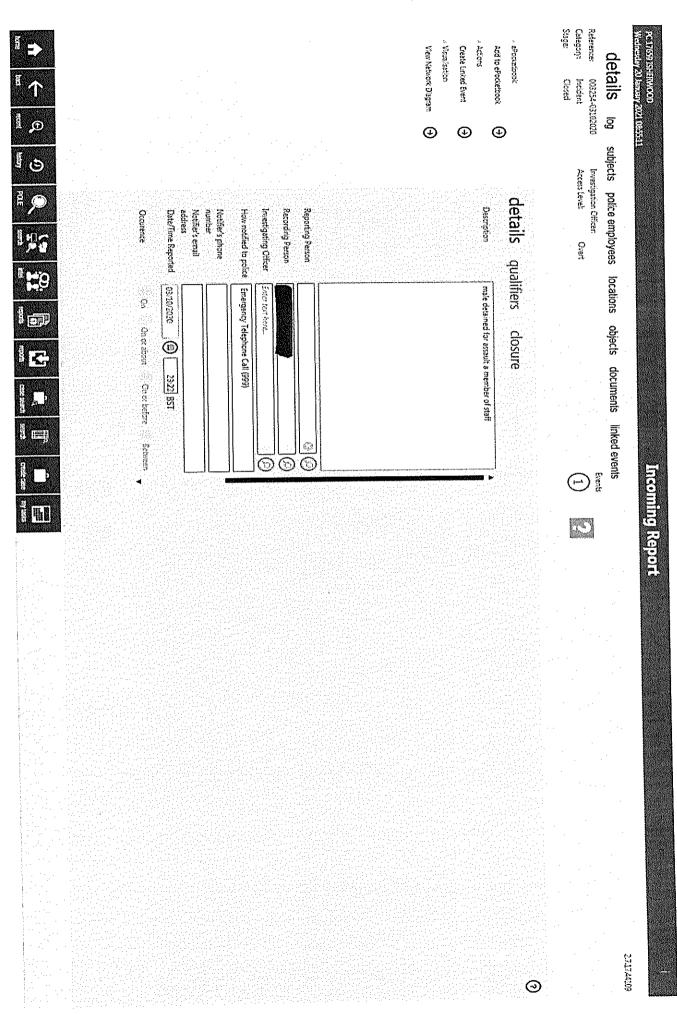
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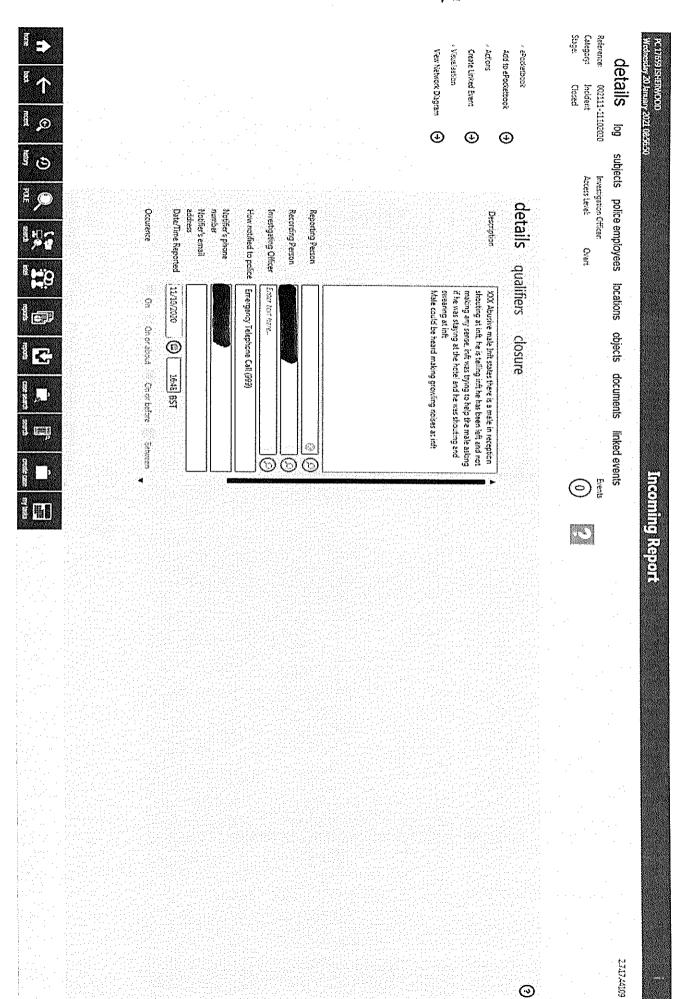
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		•	⊕ ⊕	log
Occurrence Start Occurrence End Intident Location Initial Type Grade	Notifier's phone number Notifier's email Notifier's email address Date/Time Reported Occurence	Reporting Person Recording Person Person Investigating Officer How natified to palice	details qu	subjects police employees locations Investigation Officer: Access Leveই Overt
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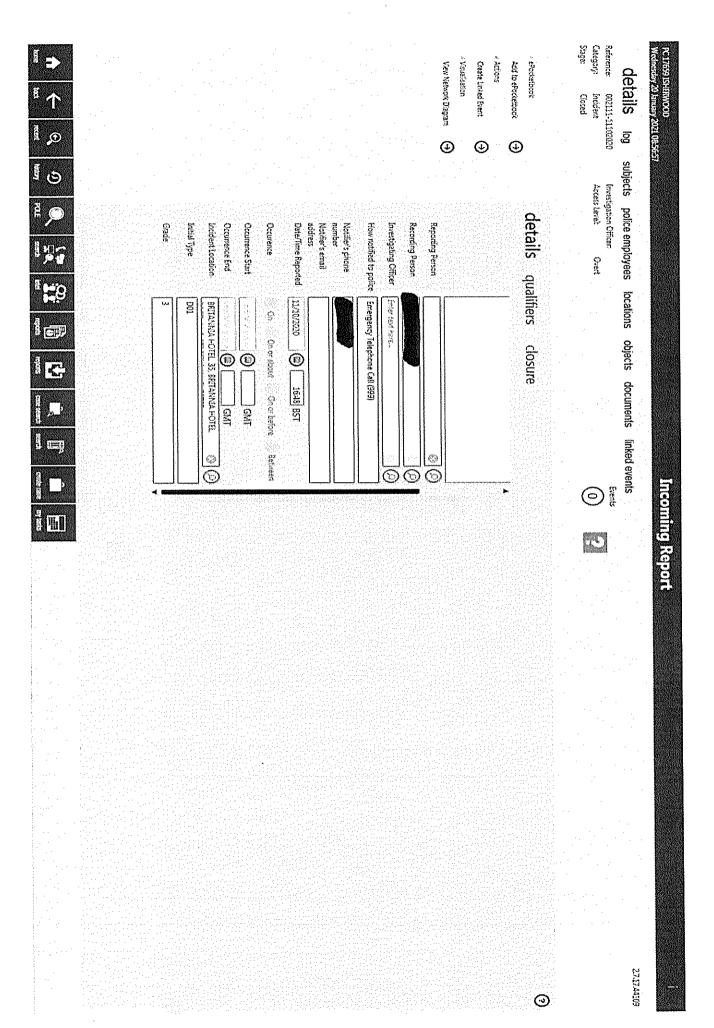
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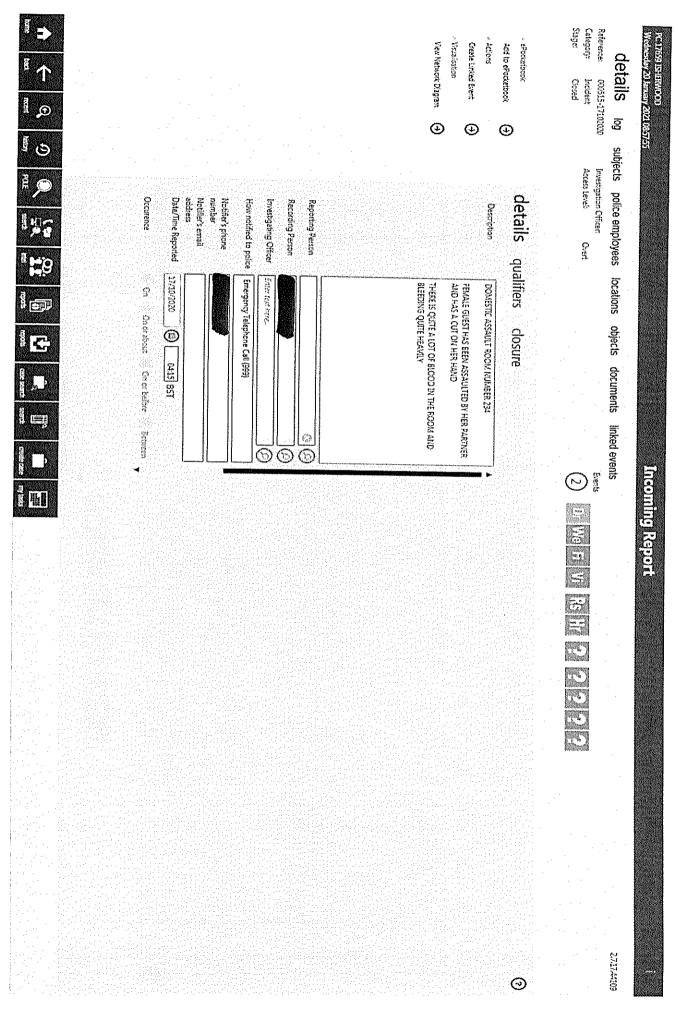
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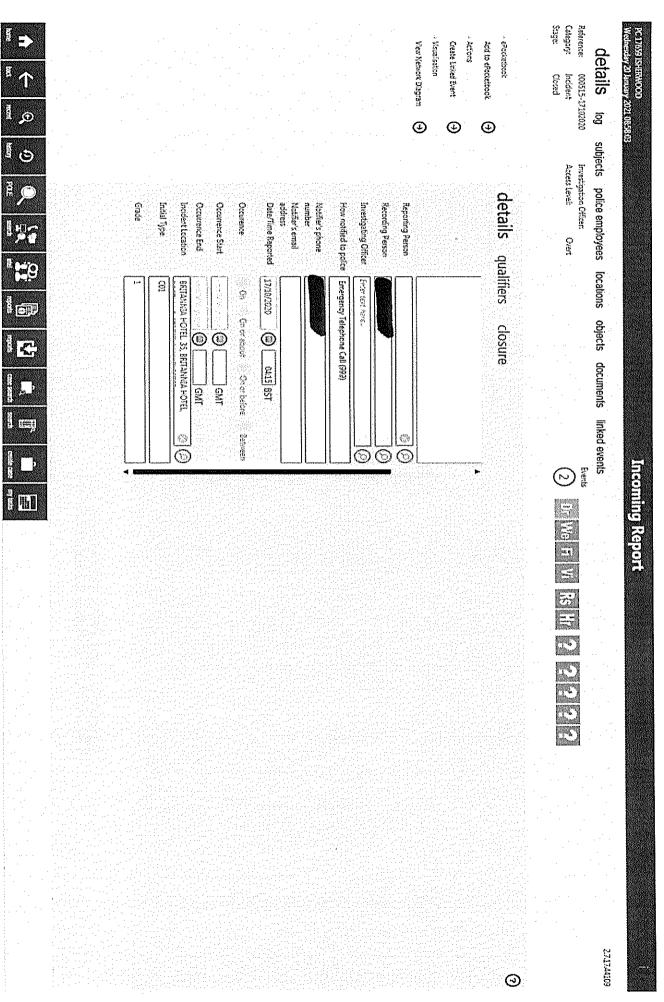
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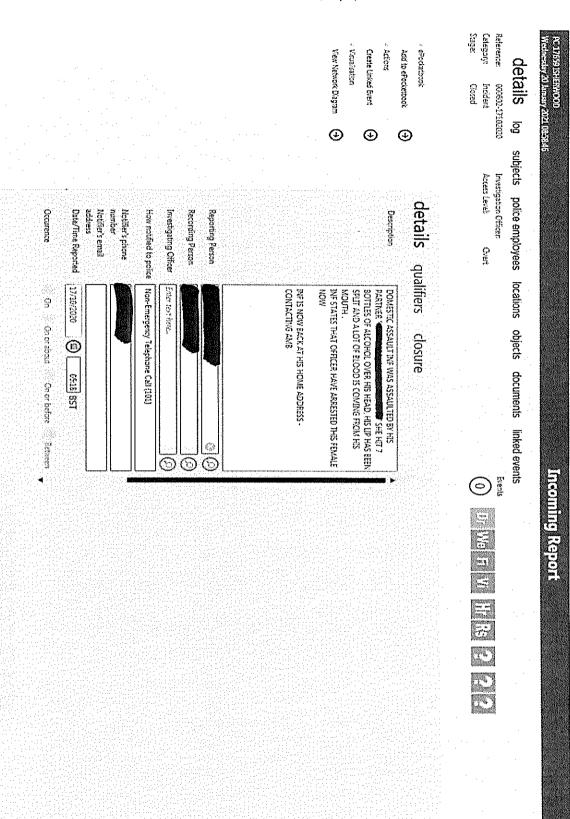
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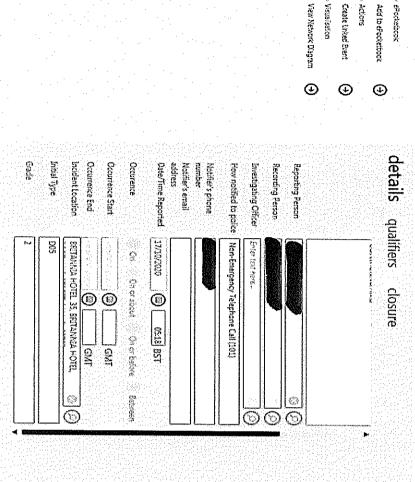
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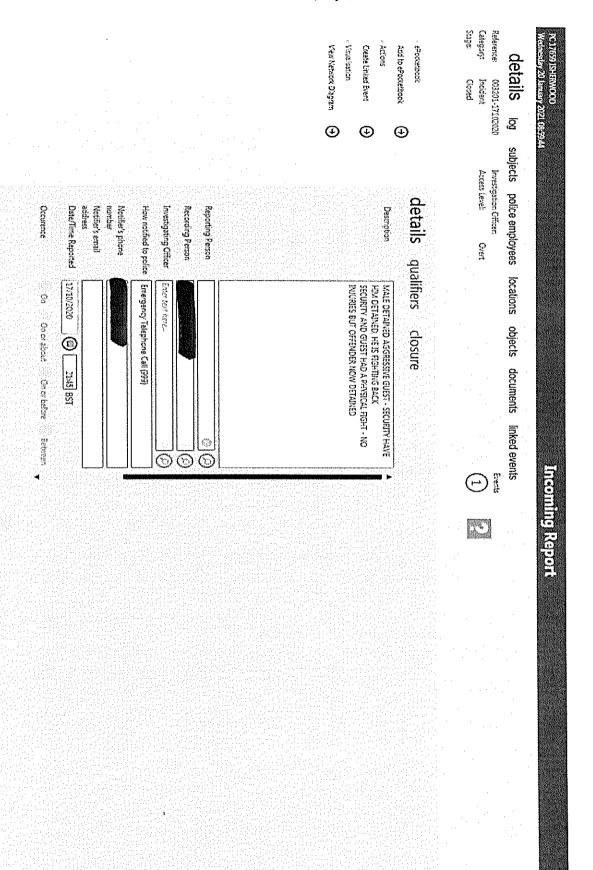


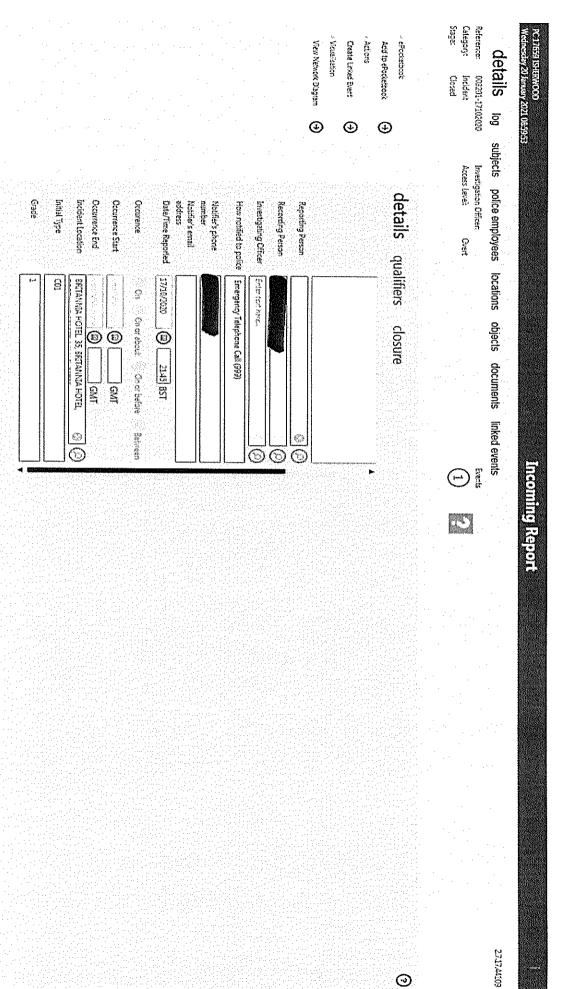


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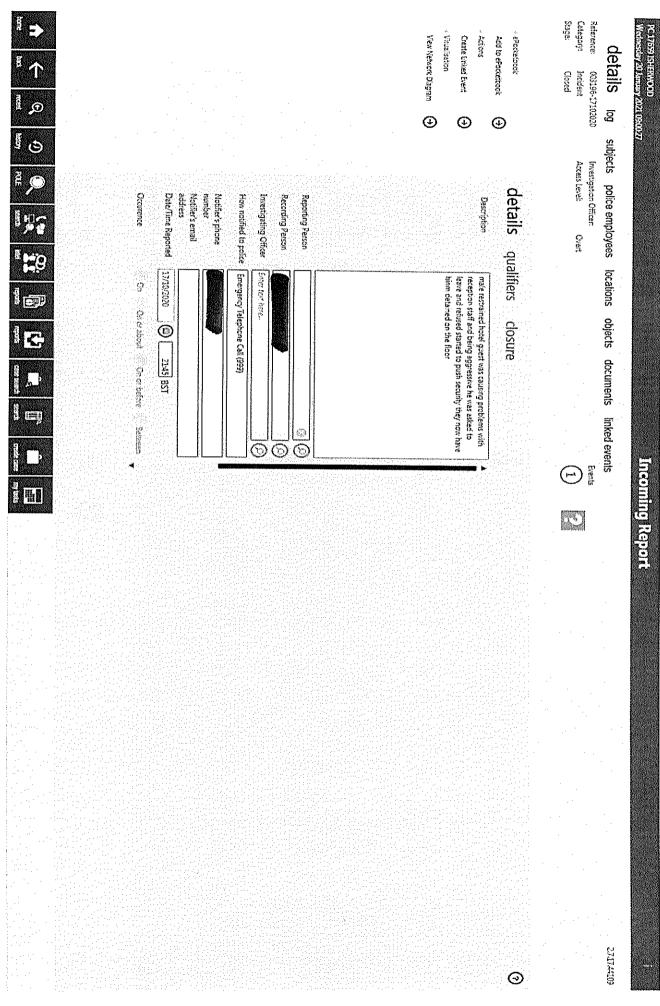
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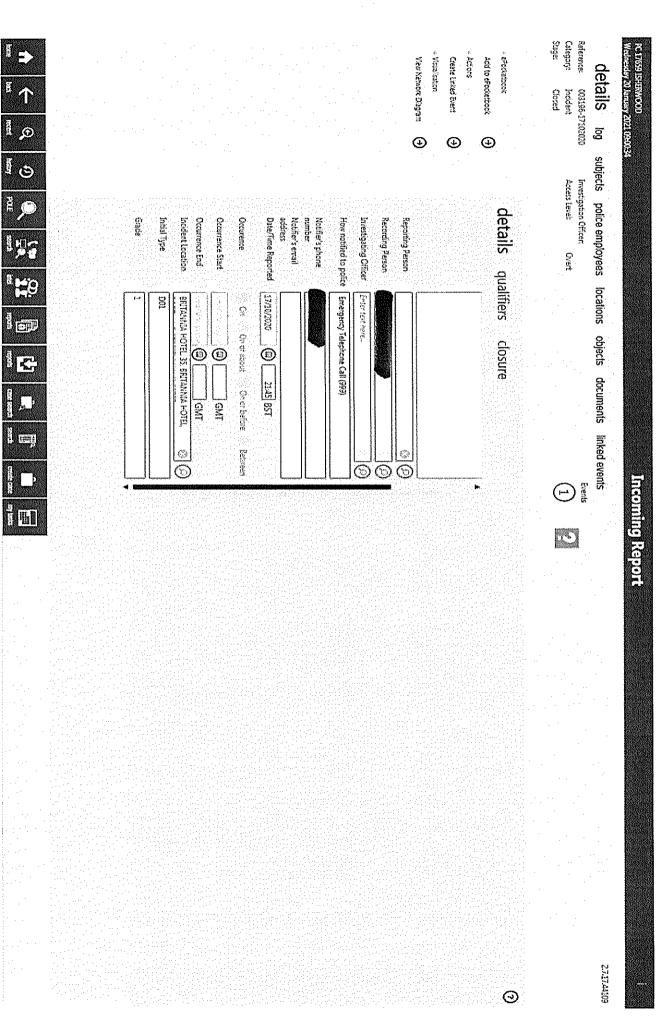
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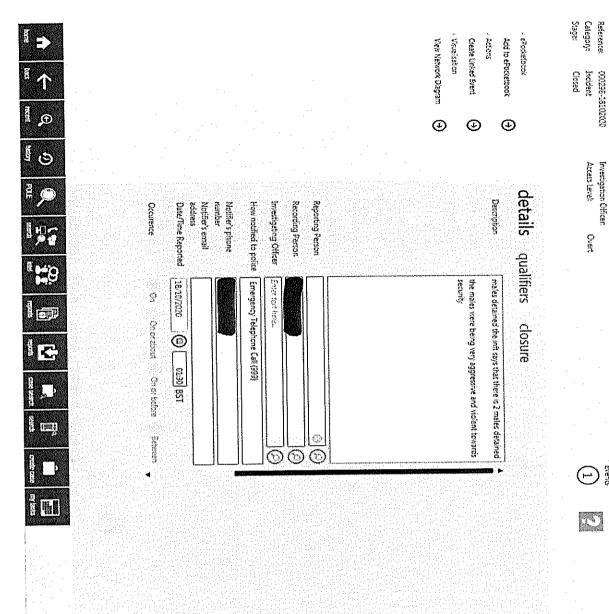
subjects police employees locations objects documents linked events

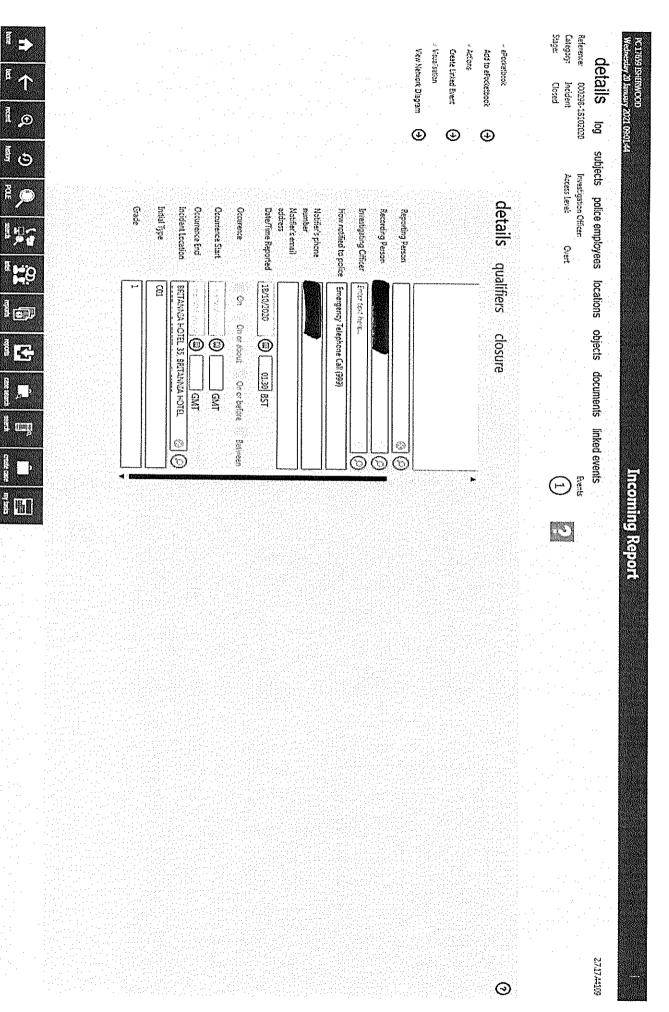
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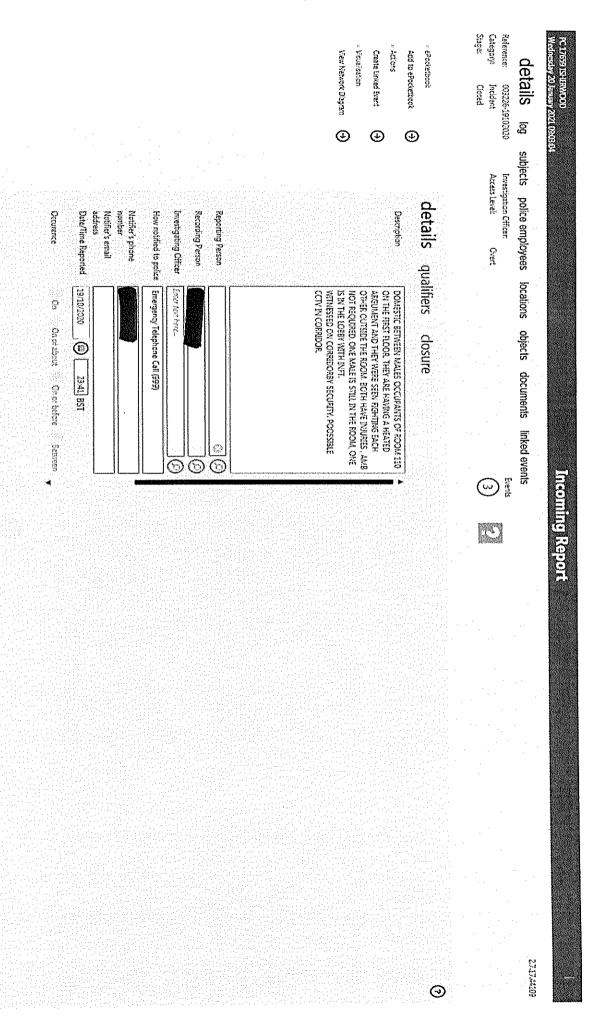
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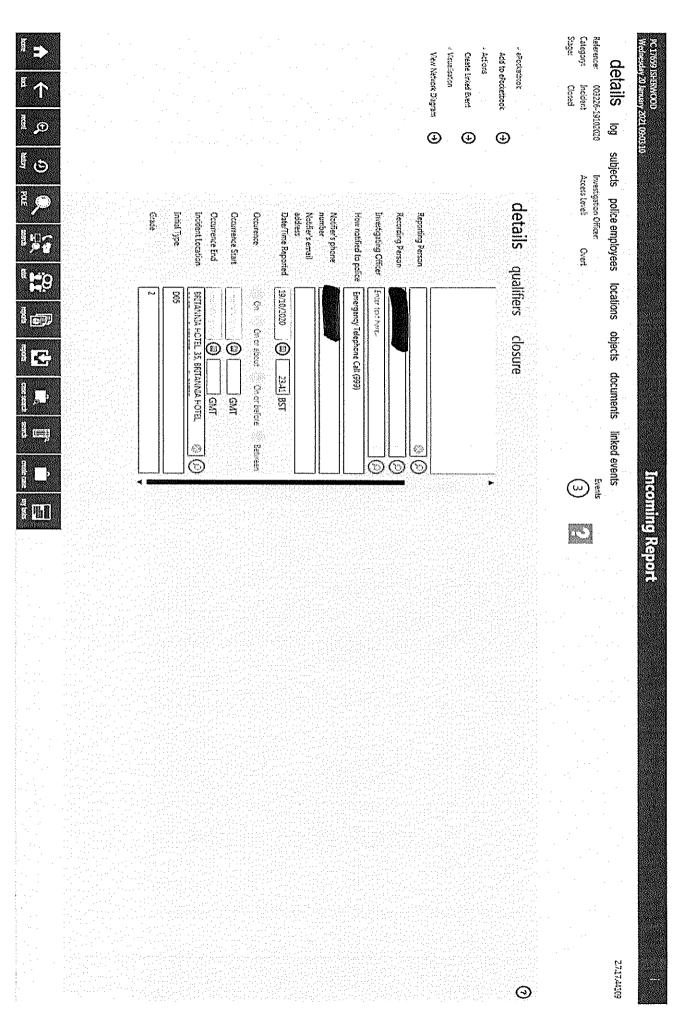
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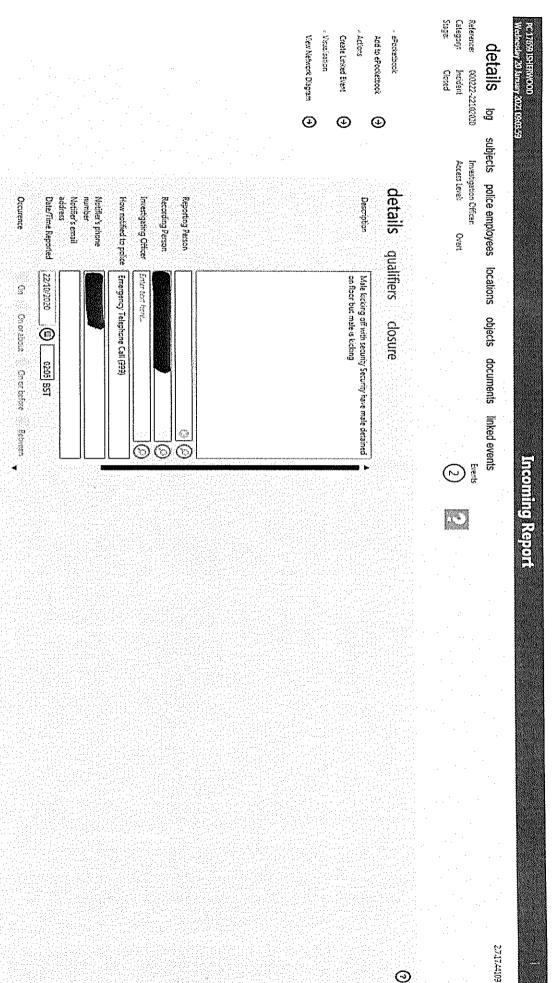
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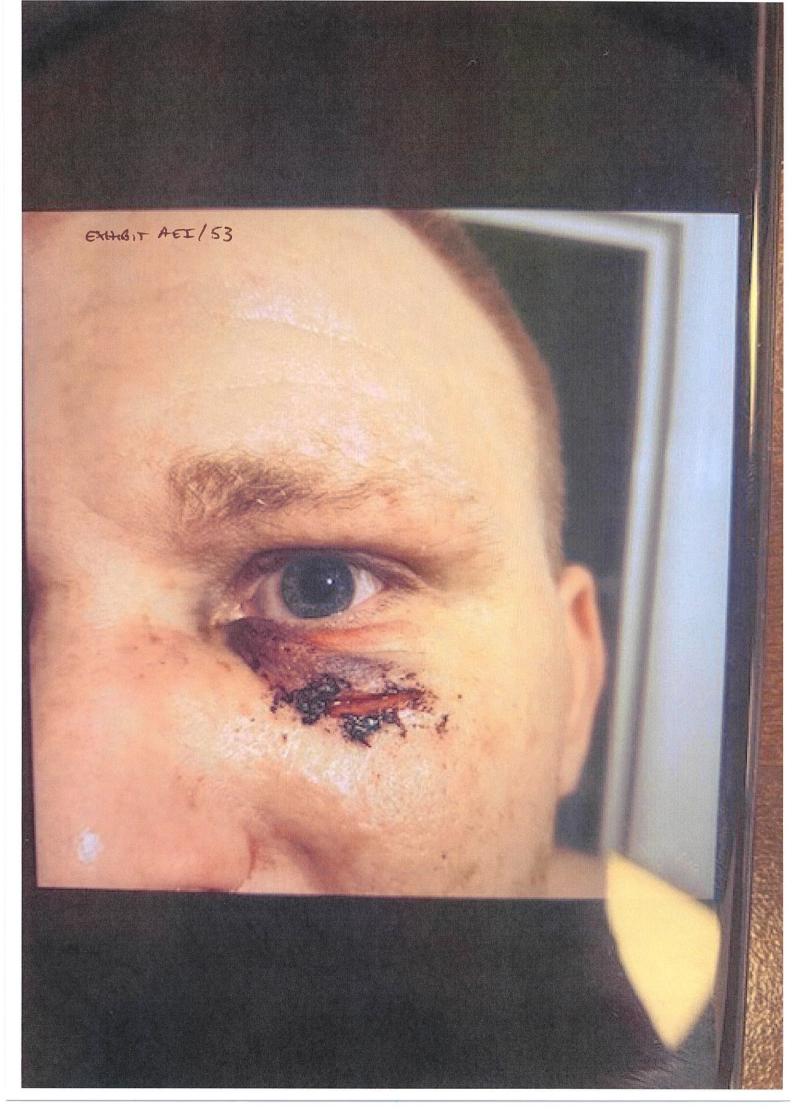


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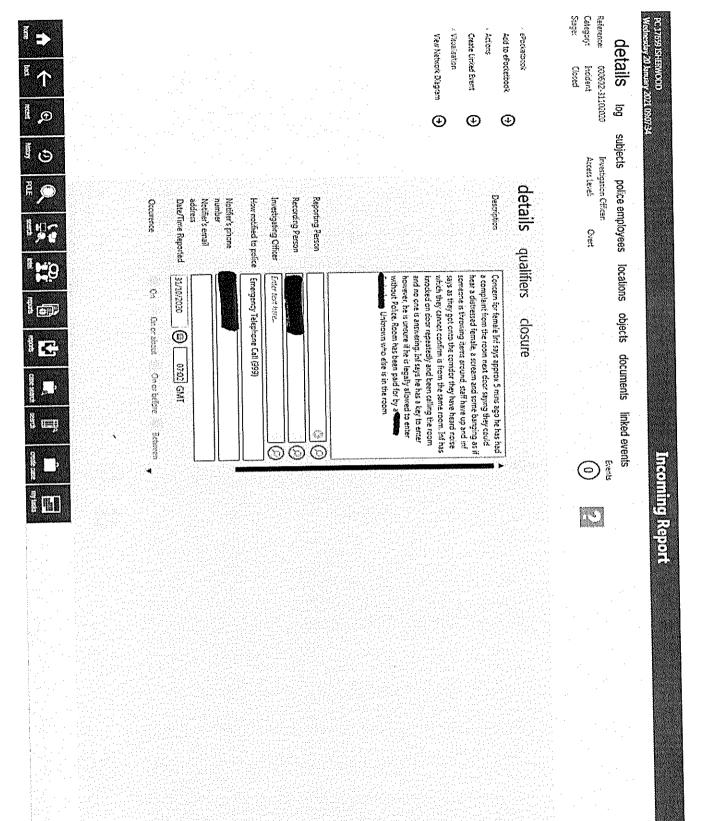
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Visualisation

View Network Diagram (

Create Linked Event

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Reference Calegory Stage

000477-03112020 Incident Closed details

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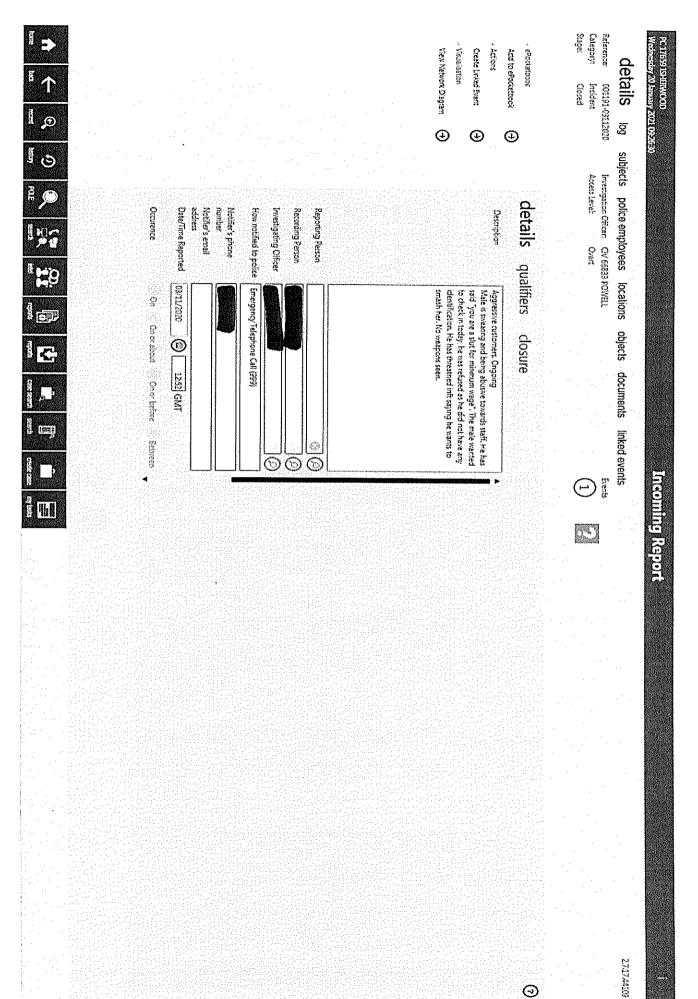
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